

Key Statistics

Citizens Advice Calderdale (member)

01/07/2020 30/09/2020



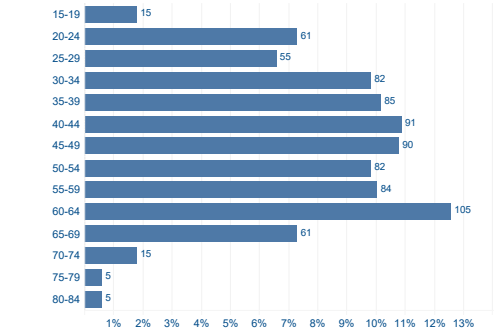
Summary

Clients	1,288
Quick client contacts	1,975
Issues	6,590
Activities	4,903
Cases	1,066
Outcomes	
Income gain	£159,318
Re-imburements, services, loans	£3,250
Debts written off	£787,630
Repayments rescheduled	£39,698
Other	£11,412

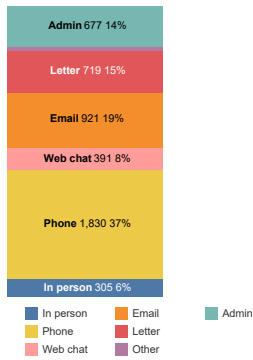
Issues

Issues	Clients
Benefits & tax credits	286
Benefits Universal Credit	211
Consumer goods & services	3
Debt	564
Discrimination & Hate & GVA	2
Education	6
Employment	21
Financial services & capability	11
Health & community care	163
Housing	31
Immigration & asylum	5
Legal	5
Other	16
Relationships & family	8
Tax	10
Travel & transport	5
Utilities & communications	44
Grand Total	6,590

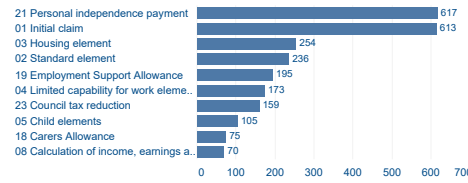
Age



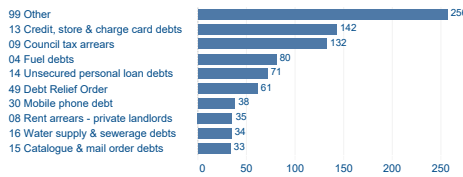
Channel



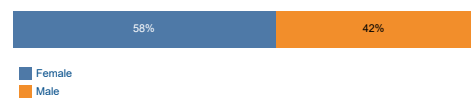
Top benefit issues



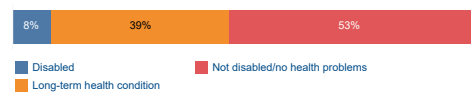
Top debt issues



Gender



Disability / Long-term health



Ethnicity

