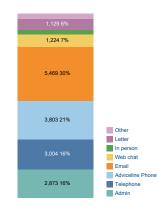
Key Statistics

Summary	
Clients	4,755
Quick client contacts	5,075
Issues	29,210
Activities	18,468
Cases	5,279

Outcomes	
Income gain	£2,432,833
Re-imbursements, services, loans	
Debts written off	
Repayments rescheduled	
Other	

Channel



Citizens Advice Calderdale (member)

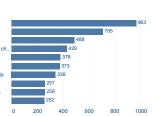
Issues				
	Issues	Clients		
Benefits & tax credits	7,283	1,602		
Benefits Universal Credit	7,351	1,375		
Charitable Support & Food Ban	1,034	446		
Consumer goods & services	498	150		
Debt	6,554	1,899		
Education	73	18		
Employment	492	92		
Financial services & capability	542	317		
GVA & Hate Crime	12	8		
Health & community care	206	73		
Housing	1,242	284		
Immigration & asylum	190	39		
Legal	692	89		
Other	230	35		
Relationships & family	645	101		
Тах	121	64		
Travel & transport	176	102		
Utilities & communications	1,869	442		
Grand Total	29,210			

Top benefit issues 21 Persona 01 Initial cla 03 Housing 04 Limited of 23 Council 19 Employr 02 Standar 08 Calculat 28 General 05 Child ele

al independence payment								2,742
laim							2,	594
ig element				1,042				
capability for work eleme				985				
il tax reduction		63	85					
yment Support Allowance		62	7					
ird element		540						
ation of income, earnings a		484						
al Benefit Entitlement		482						
lements		389						
	0	500	10	00	1500	2000	2500	3000

Top debt issues

09 Council tax arrears 99 Other Debt 99 Other Debt 04 Fuel debts 17 Unpaid parking penalty & cong. ch.. 60 Debt Assessment 52 Breating Space Moratorium 13 Credit, store & charge card debts 14 Unsecured personal loan debts 16 Water supply & sewerage debts 49 Debt Relief Order



Age 15-19 34 20-24 25-29 30-34 20-34 280 371 35-39 40:44 45-49 50:54 55:59 60:64 65:69 70:74 76:79 80:84 85:89 90:94 1 95:99 1 63 222 65 100-104 1 0% 1% 2% 3% 4% 5% 6% 7% 8% 9% 10% 11% 12%

01/04/2022 31/03/2023

Gender

40% Female Male Prefer different t.. Disability / Long-term health 40% Long-Term Health Condition Not disabled/no health problems Disabled Ethnicity

79%		12%	4%	
White	Black	Other		
Asian	Mixed			

