Key Statistics

Citizens Advice Calderdale (member)

01/04/2022 31/03/2023

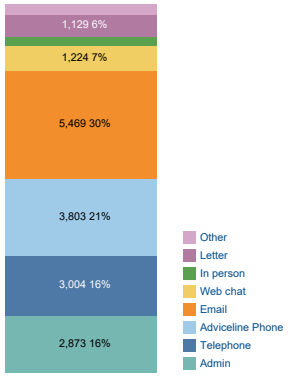
Summary

Clients	4,755
Quick client contacts	5,075
Issues	29,210
Activities	18,468
Cases	5,279

Outcomes

Income gain	£2,432,833
Re-imbursements, services, loans	£62,240
Debts written off	£209,396
Repayments rescheduled	£50,248
Other	£94,938

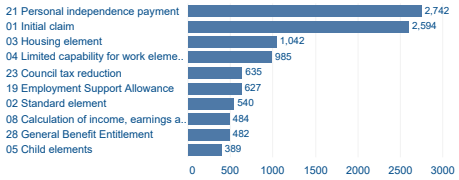
Channel



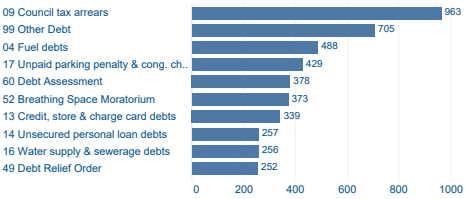
Issues

	Issues	Clients
Benefits & tax credits	7,283	1,602
Benefits Universal Credit	7,351	1,375
Charitable Support & Food Ban..	1,034	446
Consumer goods & services	498	150
Debt	6,554	1,899
Education	73	18
Employment	492	92
Financial services & capability	542	317
GVA & Hate Crime	12	8
Health & community care	206	73
Housing	1,242	284
Immigration & asylum	190	39
Legal	692	89
Other	230	35
Relationships & family	645	101
Tax	121	64
Travel & transport	176	102
Utilities & communications	1,869	442
Grand Total	**29,210**	

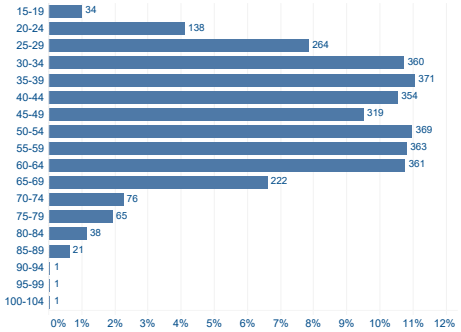
Top benefit issues



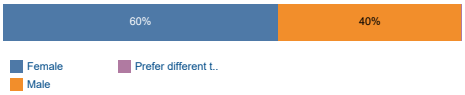
Top debt issues



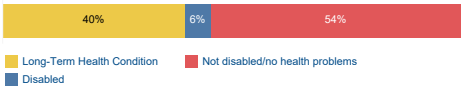
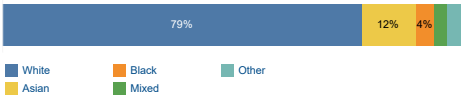
Age



Gender



Disability / Long-term health



Ethnicity