

Key Statistics

Citizens Advice Calderdale (member)

01/04/2021 31/03/2022



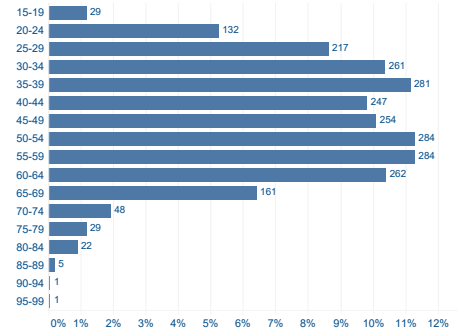
Summary

Clients	5,360
Quick client contacts	5,316
Issues	29,078
Activities	19,698
Cases	5,527
Outcomes	
Income gain	£3,236,533
Re-imburements, services, loans	£466
Debts written off	£614,142
Repayments rescheduled	£98,715
Other	£77,393

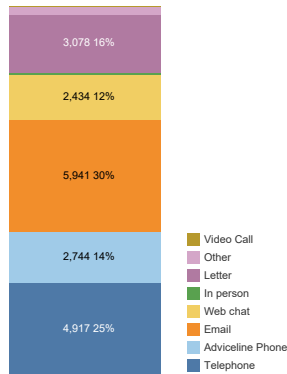
Issues

Issues	Clients
Benefits & tax credits	1,321
Benefits Universal Credit	987
Consumer goods & services	89
Debt	2,989
Education	17
Employment	78
Financial services & capability	137
GVA & Hate Crime	5
Health & community care	161
Housing	188
Immigration & asylum	38
Legal	70
Other	207
Relationships & family	68
Tax	43
Travel & transport	71
Utilities & communications	310
Grand Total	29,078

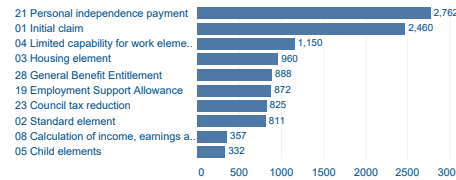
Age



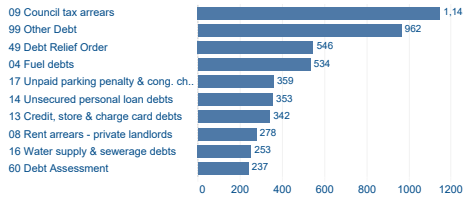
Channel



Top benefit issues



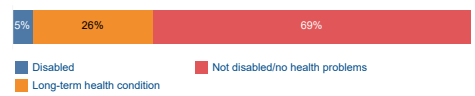
Top debt issues



Gender



Disability / Long-term health



Ethnicity

