

What is happening at Calderdale?

6,245 clients living in Calderdale local authority area were helped last year (April 2015 to March 2016) with 22,644 problems by the Citizens Advice service.

Top 6 problem categories were:

Benefits & tax credits	10,989	
Debt	5,541	
Employment	1,364	
Housing	1,030	
Relationships & family	838	
Legal	598	

Top 6 issues within debt were:

Council tax,comm.chg arrears	916	
Credit,store+chg card debts	483	
Unsecd personal loan debts	466	
Fuel debts	332	
Rent arrears-hsg assocs	324	
Debt relief order	319	

Top 6 issues within benefits were:

Personal independence payment	2,290	
Employment Support Allowance	1,969	
Housing Benefit	1,252	
Working & Child Tax Credits	1,152	
Council tax reduction	833	
Jobseekers Allowance	610	

Top 6 issues within employment were:

Pay & Entitlements	341	
Dismissal	277	
Dispute resolution	198	
Terms & Conditions of Employment	141	
Redundancy	92	
Employment tribunals & appeals	77	

Top 6 issues within housing were:

Private sector rented propty	463	
Housing assoc. property	138	
Environml+neighbour issues	108	
Owner occupier property	86	
Access to+provision of accomm.	71	
Threatened homelessness	54	

