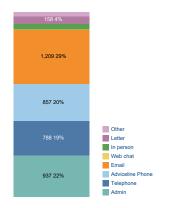


Outcomes	
Income gain	£739,741
Re-imbursements, services, loans	£1,486
Debts written off	£55,791
Repayments rescheduled	£9,942
Other	£1,400

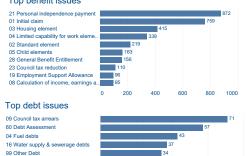
Channel



	Issues	Clients	
Benefits & tax credits	1,955	439	
Benefits Universal Credit	2,358	387	
Charitable Support & Food Ban	302	132	
Consumer goods & services	138	58	
Debt	480	111	
Education	7	1	
Employment	123	27	
Financial services & capability	60	15	
GVA & Hate Crime	4	2	
Health & community care	69	26	
Housing	251	49	
Immigration & asylum	61	12	
Legal	185	14	
Other	14	1	
Relationships & family	140	22	
Tax	24	18	
Travel & transport	38	30	
Utilities & communications	440	123	
Grand Total	6,649		

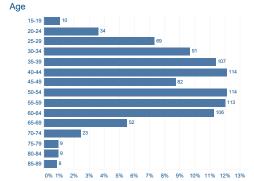
Top benefit issues

13 Credit, store & charge card debts 36 UC advance payment/budgeting a..
07 Rent arrears - housing associations
14 Unsecured personal loan debts
08 Rent arrears - private landlords



20

60



03/04/2023 30/06/2023

Gender Female Male Disability / Long-term health 60% Long-Term Health Condition Disabled Not disabled/no health problems Ethnicity White Asian Black Mixed Other