



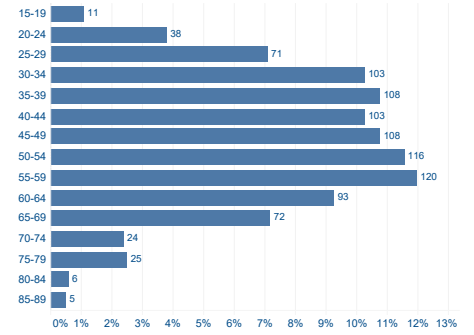
Summary

Clients	1,415
Quick client contacts	1,300
Issues	7,660
Activities	4,566
Cases	1,372
Outcomes	
Income gain	£525,047
Re-imbursments, services, loans	£1,149
Debts written off	£56,266
Repayments rescheduled	£14,789
Other	£32,600

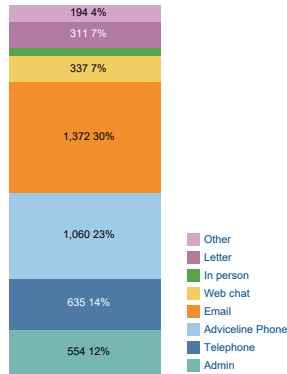
Issues

Issues	Clients
Benefits & tax credits	495
Benefits Universal Credit	331
Charitable Support & Food Ban..	153
Consumer goods & services	29
Debt	552
Education	7
Employment	41
Financial services & capability	100
GVA & Hate Crime	1
Health & community care	19
Housing	75
Immigration & asylum	9
Legal	20
Other	15
Relationships & family	25
Tax	16
Travel & transport	24
Utilities & communications	120
Grand Total	7,660

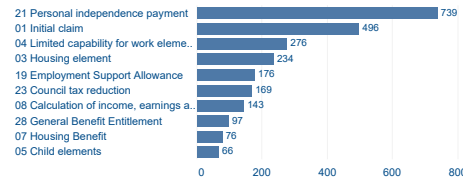
Age



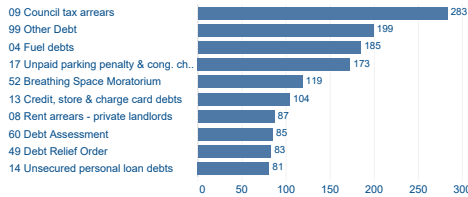
Channel



Top benefit issues



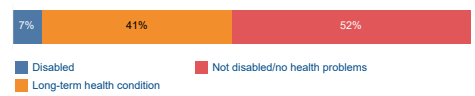
Top debt issues



Gender



Disability / Long-term health



Ethnicity

