



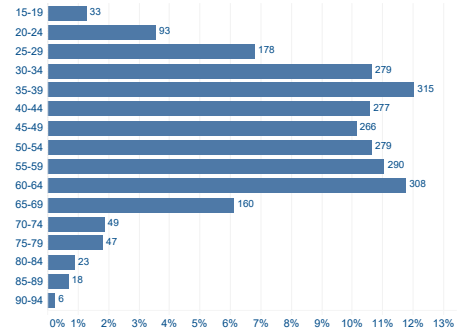
Summary

Clients	2,662
Quick client contacts	3,752
Issues	24,303
Activities	17,115
Cases	3,116
Outcomes	
Income gain	£3,321,403
Re-imbursments, services, loans	£14,067
Debts written off	£269,822
Repayments rescheduled	£49,472
Other	£30,380

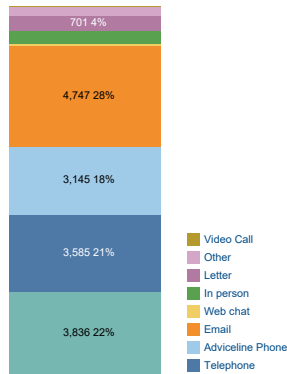
Issues

Issues	Clients
Benefits & tax credits	6,758
Benefits Universal Credit	8,810
Charitable Support & Food Ban..	1,083
Consumer goods & services	487
Debt	2,022
Education	39
Employment	409
Financial services & capability	175
GVA & Hate Crime	6
Health & community care	225
Housing	824
Immigration & asylum	210
Legal	641
Other	91
Relationships & family	425
Tax	76
Travel & transport	132
Utilities & communications	1,890
Grand Total	24,303

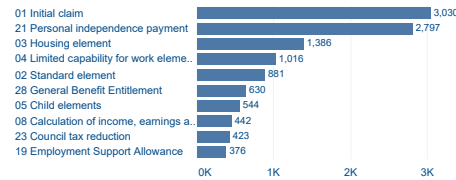
Age



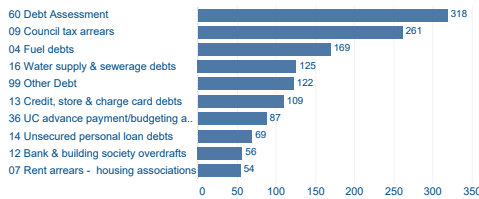
Channel



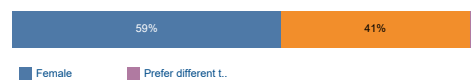
Top benefit issues



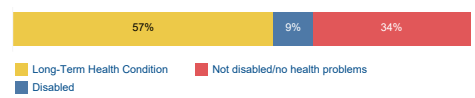
Top debt issues



Gender



Disability / Long-term health



Ethnicity

