



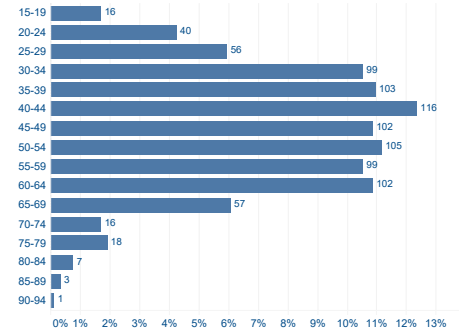
## Summary

|                                 |              |
|---------------------------------|--------------|
| <b>Clients</b>                  | <b>945</b>   |
| <b>Quick client contacts</b>    | <b>906</b>   |
| <b>Issues</b>                   | <b>6,097</b> |
| <b>Activities</b>               | <b>3,998</b> |
| <b>Cases</b>                    | <b>842</b>   |
| <b>Outcomes</b>                 |              |
| Income gain                     | £892,459     |
| Re-imbursments, services, loans | £3,003       |
| Debts written off               | £48,887      |
| Repayments rescheduled          | £14,508      |
| Other                           | £12,676      |

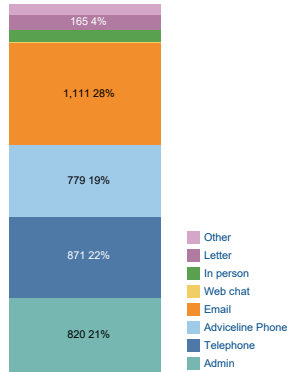
## Issues

| Issues                          | Clients      |
|---------------------------------|--------------|
| Benefits & tax credits          | 1,645        |
| Benefits Universal Credit       | 2,461        |
| Charitable Support & Food Ban.. | 305          |
| Consumer goods & services       | 97           |
| Debt                            | 431          |
| Education                       | 8            |
| Employment                      | 102          |
| Financial services & capability | 27           |
| GVA & Hate Crime                | 1            |
| Health & community care         | 58           |
| Housing                         | 194          |
| Immigration & asylum            | 68           |
| Legal                           | 161          |
| Other                           | 21           |
| Relationships & family          | 103          |
| Tax                             | 19           |
| Travel & transport              | 30           |
| Utilities & communications      | 366          |
| <b>Grand Total</b>              | <b>6,097</b> |

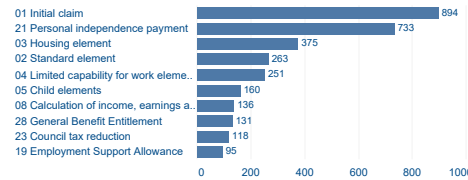
## Age



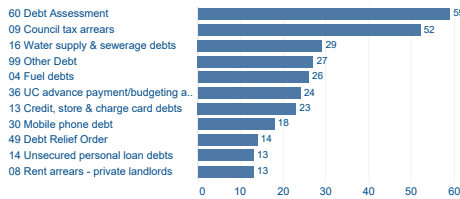
## Channel



## Top benefit issues



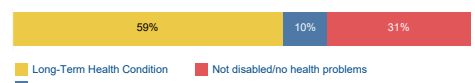
## Top debt issues



## Gender



## Disability / Long-term health



## Ethnicity

