



Summary

Clients	1,176
Quick client contacts	1,969
Issues	7,249
Activities	5,603
Cases	754

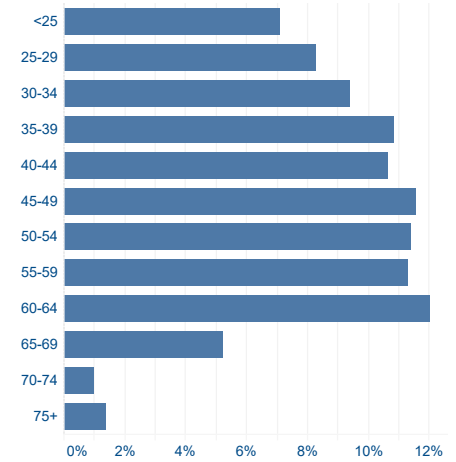
Outcomes

Income gain	£318,242
Debts written off	£181,523
Repayments rescheduled	£16,875

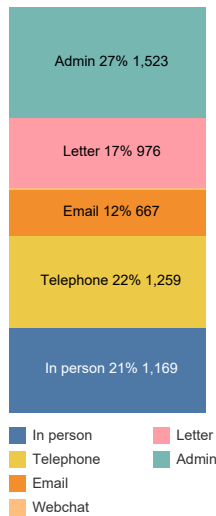
Issues

Issues	Clients
Benefits & tax credits	429
Benefits Universal Credit	292
Consumer goods & services	5
Debt	187
Education	3
Employment	29
Financial services & capability	6
Health & community care	114
Housing	25
Immigration & asylum	4
Legal	2
Other	8
Relationships & family	2
Tax	7
Travel & transport	25
Utilities & communications	43
Grand Total	7,249

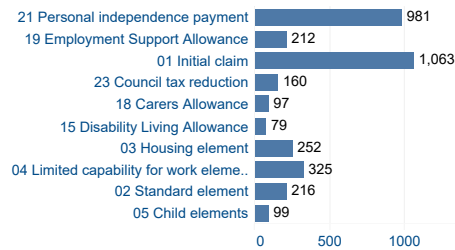
Age



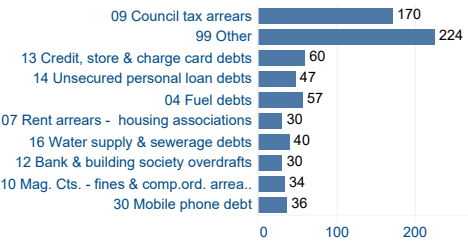
Channel



Top benefit issues



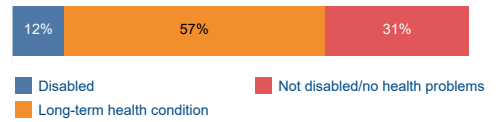
Top debt issues



Gender



Disability / Long-term health



Ethnicity

