

## Citizens Advice Calderdale (member)

### 01/10/2023 29/12/2023

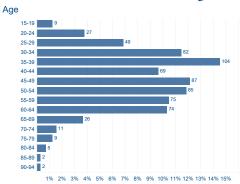


Clients	721
Quick client contacts	805
Issues	5,488
Activities	4,122
Cases	652

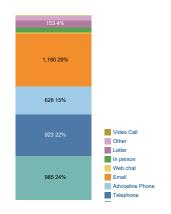
Outcomes	
Income gain	£945,118
Re-imbursements, services, loans	£1,416
Debts written off	£86,665
Repayments rescheduled	£10,771
Other	£11,901

### Issues

	Issues	Clients
Benefits & tax credits	1,514	333
Benefits Universal Credit	1,927	335
Charitable Support & Food Ban	224	103
Consumer goods & services	123	48
Debt	501	116
Education	13	2
Employment	80	8
Financial services & capability	47	15
GVA & Hate Crime	1	1
Health & community care	39	13
Housing	169	31
Immigration & asylum	39	8
Legal	138	13
Other	25	1
Relationships & family	87	7
Tax	17	4
Travel & transport	21	18
Utilities & communications	523	112
Grand Total	5,488	

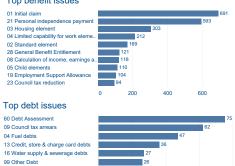


#### Channel



# Top benefit issues

36 UC advance payment/budgeting a.. 14 Unsecured personal loan debts
12 Bank & building society overdrafts
07 Rent arrears - housing associations



20



Gender

