



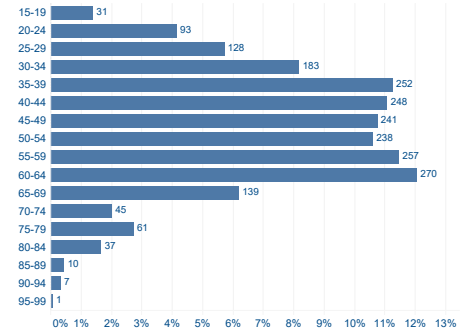
Summary

Clients	2,379
Quick client contacts	3,846
Issues	25,401
Activities	19,936
Cases	2,967
Outcomes	
Income gain	£3,065,336
Re-imbursments, services, loans	£6,642
Debts written off	£339,704
Repayments rescheduled	£50,515
Other	£392,520

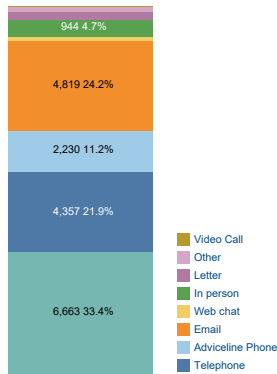
Issues

Issues	Clients
Benefits & tax credits	7,589
Benefits Universal Credit	8,287
Charitable Support & Food Ban..	780
Consumer goods & services	395
Debt	2,438
Education	90
Employment	374
Financial services & capability	202
GVA & Hate Crime	9
Health & community care	235
Housing	960
Immigration & asylum	184
Legal	661
Other	169
Relationships & family	420
Tax	92
Travel & transport	253
Utilities & communications	2,263
Grand Total	25,401

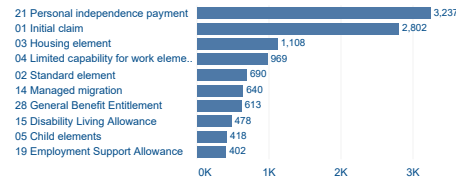
Age



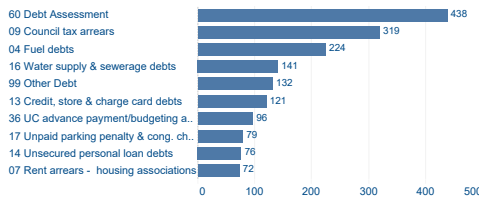
Channel



Top benefit issues



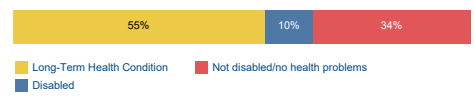
Top debt issues



Gender



Disability / Long-term health



Ethnicity

