

**BE THE BEST BOROUGH IN THE NORTH**

**Half Year 2020/21**  
**Corporate Performance Report**

## Summary

This report provides a performance update for Quarter 2 of the 2020/21 reporting year. The 16 Super Key Performance Indicators (SKPIs) are reported along with Northern Borough rankings. **Calderdale is currently 6th overall against the 20 Northern Boroughs.**

During this reporting period, there have been data releases for 3 quarterly SKPIs:

- **Total Crime** - The last data release shows a 11.4% decrease in the total number of recorded crimes (12,492 to 11,074) between April and September 2020, against the same period last year with the Covid-19 Pandemic having made major impacts on recorded crime. **(Page 4)**
- **Adult Social Care** - The percentage of the population aged 65 or over in receipt of long term adult health and social care support has again fallen slightly this quarter to 3.7%. An update of our ranking against the Northern Boroughs and further benchmarking against comparators will be available at Quarter 3 2020-21.
- **Employment Rate** - The most recent data release for 12 months ending June 2020 shows employment in Calderdale at 71.8% with performance currently below the national and regional average. This ranks us 15th of the Northern Boroughs. As at September 2020, the Claimant Count is 9,150 (7% of residents 16-64), an increase from 4,725 (3.6% of residents 16-64) in March 2020 with the 16-24 age group seeing the highest increase in claimants. **(Page 5)**

During this reporting period, there has been a 6 monthly data release for the following SKPI:

- **Percentage of Physically Active Adults** — The latest data release from the Active Lives Survey to May 2020 shows a further reduction in the percentage of physically active adults to 63.4%. Performance remains above regional and national averages however our rank among the Northern Boroughs has dropped to 3rd. **(Page 6)**

From the wider basket of Key Performance Indicators, please note the following exception report:

- **Waste (Food/Recycling)** - Latest data shows a continuation of the positive trend in the proportion of household waste that is recycled (by weight). This now stands at 33.6% and has improved every year since 2016 when the proportion stood at 27.7%. The weight of food waste collected at the kerbside has also increased, reaching 5056 tonnes in the year to March 2020. This is having a positive effect with reduced amounts of household waste being sent to landfill. **(Page 7)**

## BE THE BEST BOROUGH IN THE NORTH

Priority	SKPI	What Does Good Performance Equal	Latest Score	Average	Previous Boroughs in the North Ranking (20)	Latest Boroughs in the North Ranking (20)	Ranking Trend	Top Performing 3 Boroughs in the North
Reducing Inequalities	Healthy life expectancy at birth (Males) (2016-18)	High	62.2	60.8	8	5	↑	Trafford (66.0) Stockport (65.0) Sefton (64.0)
	Healthy life expectancy at birth (Females) (2016-18)	High	63.4	61.1	3	4	↓	Trafford (66) Stockport (64.7) Wirral (63.7)
	Percentage of physically active and inactive adults - active adults (2019/20) **	High	63.4	59.4	2	3	↓	Trafford (67.1) North Tyneside (64.0) Calderdale (63.4)
	Excess weight - 4/5 year olds (2018/19)	Low	23.1	24.3	16	5	↑	Trafford (19.9) Barnsley (21.3) Bolton (22.0)
	Excess weight - 10/11 year olds (2018/19)	Low	34.4	35.9	8	4	↑	Stockport (31.4) Trafford (31.6) Wirral (34.0)
	Proportion of older people in receipt of long term adult social care (65+) (Q2 2020/21) (Benchmarking 2018/19) ***	Low	3.7	4.51	4	5	↓	Kirklees (3.41) Wirral (3.43) Wigan (3.79)
	Percentage achieving a good level of development (Foundation Stage Profile) (2018)	High	70.5	70	10	7	↑	Trafford (74.7) Gateshead (73.4) South Tyneside (73.3)
	Total Crimes (Q2 2020/21) ***	Low	5895		16	16	↔	Sefton Wirral Stockport (annual benchmarking per 10000 population 2018/19)
Strong and Resilient Towns	Average Progress 8 score per pupil (2018)	High	0.03	-0.21	2	2	↔	Trafford (0.11) Calderdale (0.03) Wirral (0.01)
	NVQ level 4+, aged 16 to 64 (2019)	High	34.5	32.2	5	5	↔	Trafford (50.9) Stockport (45.3) Bury (39.0)
	Median gross weekly pay (2019)	High	547.8	541.6	6	8	↓	Trafford (670.4) Stockport (620.1) Bury (582.6)
	Employment Rate (Q1 2020/21)***	High	71.8	73.9	17	15	↑	Trafford (80.4) North Tyneside (78.3) Wigan (78.0)
	Principal roads where maintenance should be considered (2018/19)	Low	4	3	14	14	↔	South Tyneside/Gateshead (1)
	Number of new dwellings completed as a percentage of total dwellings in Calderdale (2018/19)	High	0.3	0.5	18	18	↔	Knowsley (1.2) Barnsley (1.1) North Tyneside (0.8)
Climate Emergency	Local sites (both geological and wildlife) where positive conservation management is being or has been implemented in previous 5 years	High	53%					
	Per capita CO2 emissions in the area (2018)	Low	4.9	5.2	13	13	↔	South Tyneside (3.4), Oldham (3.4), Tameside (3.7)

**Northern Boroughs;** Barnsley, Bolton, Bury, Calderdale, Doncaster, Gateshead, Kirklees, Knowsley, North Tyneside, Oldham, Rochdale, Rotherham, Sefton, South Tyneside, St Helens, Stockport, Tameside, Trafford, Wigan, Wirral

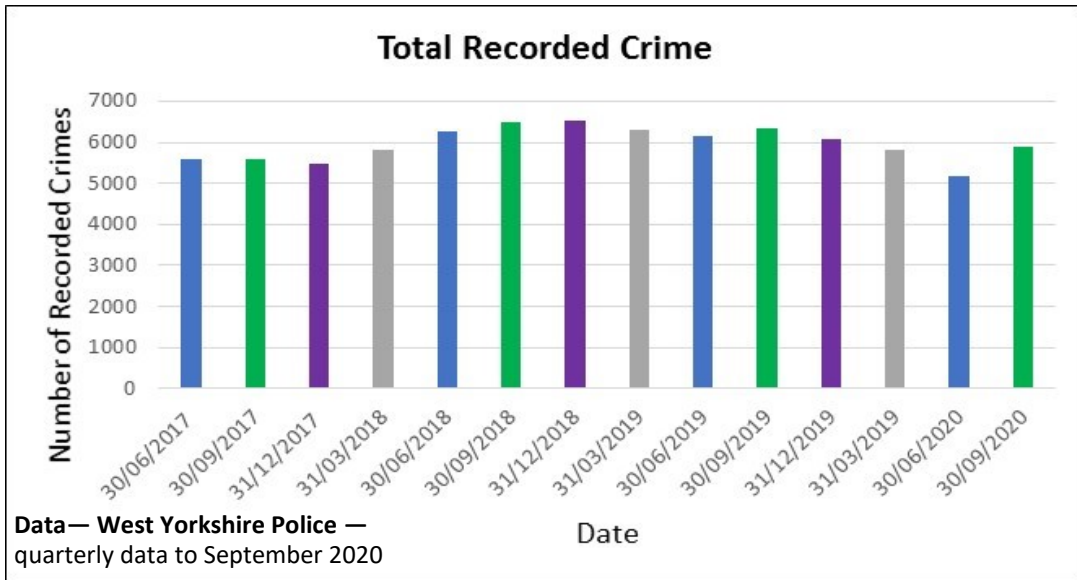
\* Indicators which have had an annual data release in this period

\*\* Indicators which have had a 6 monthly data release in this period

\*\*\* Indicators which have had a quarterly data release in this period

Top quartile  
 Second quartile

Third quartile  
 Fourth quartile



**What are we doing to improve?**  
Over the course of the pandemic regular multi-agency partnership meetings have continued to take place taking into account the changing dynamic of crime and disorder within Calderdale. Actions have been taken to address the changing nature of hate crimes through regular sharing of situational awareness through Community Impact Awareness and Covid-19 Safer Communities groups to minimise stigmatisation of vulnerable and minority groups. The partnership has refreshed its governance and approach to Domestic Abuse including the recent appointment of a Domestic Abuse Co-ordinator.

**What evidence is there that actions are having an impact?**  
Due to the significant multi-faceted impact of the pandemic on the public realm, meaningful comparative data is presently difficult to ascertain. The Office of the Police Crime Commissioner’s “Your Views Survey” over the summer continues to report that “Most people felt safe in their neighbourhood” and there was a “boost to community spirit”.

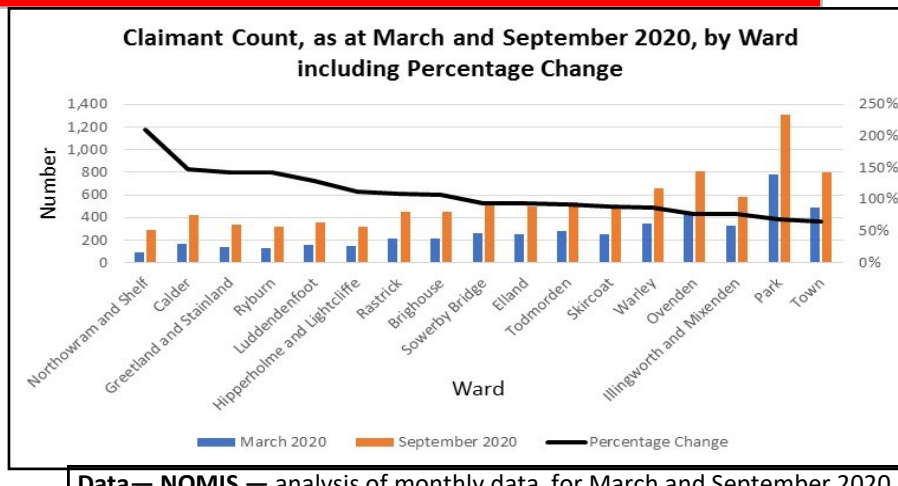
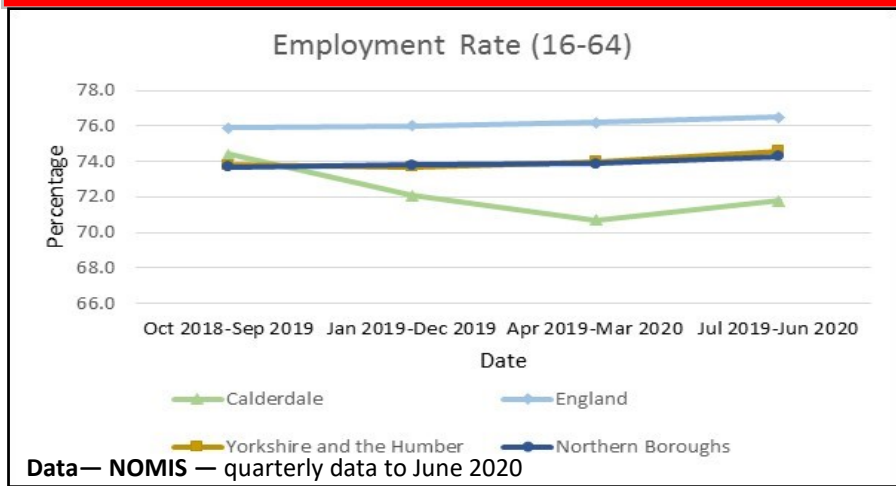
**What is the story the data is telling us?**  
In Calderdale, between April and September 2020, we have seen a 11.4% decrease (13.1% decrease in West Yorkshire) in the total number of recorded crimes (12,492 to 11,074) against the same period last year. Most wards saw a reduction with the following four wards seeing an increase: Hipperholme & Lightcliffe (16.5%); Warley (6.7%); Sowerby Bridge (5.9%) and Skircoat (3.1%). There has been a slight increase in the last quarter (from 5179 to 5895) following 3 consecutive quarters of improved performance. The nature of crime appears to be changing with acquisitive crime dropping sharply, seeing a 46.3% reduction in residential burglaries (681 to 366) and a 46.6% reduction in theft from motor vehicles (464 to 248) against the same period last year. However, there have been increases in persistent antisocial behaviour and hate crimes.

The Covid-19 Pandemic has made major impacts on recorded crime. For example; changing patterns of public behaviour such as working from home reducing the opportunities for acquisitive crime, and anecdotal reports of hate incidents where people with disabilities have been targeted for not wearing face coverings in shops.

**What more needs to happen? What can we learn from the best performing Northern Boroughs?**  
The Calderdale Covid-19 Recovery Group and Impact Assessment Group continues to monitor the ongoing impact of the pandemic to identify threats and opportunities for reducing crime and improving public health. The early identification of these threats and opportunities will allow the partnership to mitigate or exploit their impact on the borough as we move through the pandemic into recovery. During the pandemic there has been an increased co-ordination of regional community safety and Police district resources through the West Yorkshire Local Resilience Forum. Through debriefs, learnings and best practice we will ascertain practices which can be carried forward.

**Which Northern Boroughs perform best on this measure?**  
Using the latest available annual benchmarking data (2018/19), Calderdale is currently ranked 16th against Northern Boroughs with a rate of 1220 per 10,000 population. Sefton has the best performance with a rate of 784, Wirral 791 and Stockport 798.

**TOG feedback:** The significant practical changes to domestic living/travel and increased home working of the lockdown periods this year, has had an impact on criminal opportunity and thereby reported crime levels. It will be of interest and an area of monitoring going forward, whether in the absence of future lockdown (total/partial) scenarios hopefully as the pandemic is further tackled, a legacy for increased home working or other changes establishes a new baseline of total reported crime.



**What is the story the data is telling us?**  
 Historically, Calderdale’s employment rate has been higher than the regional and national average until the 12 months ending June 2019 when performance dropped below the England average and data shows that we are performing below the Regional and England comparators for the last 3 quarters. The number of people claiming Job Seekers Allowance (JSA) or Universal Credit (UC) and looking for work ([Claimant Count](#)) in Calderdale is currently 9,150 (7% of residents 16-64). All wards have seen an increase since September, the highest percentage change being in Northowram and Shelf with a 211% increase (95 in March to 295 in September 2020). Park has the highest number of claimants at 1,310 as at September (a 68% increase from 780 in March 2020). In terms of age groups, Females aged 16-24 have seen the largest increase in Claimant Count (116%) followed by Males aged 16-24 with a 103% increase. As at September, 12.6% of 18-24 year olds are claiming unemployment benefits which is higher than England and Regional comparators (9.4% and 9.6% respectively).

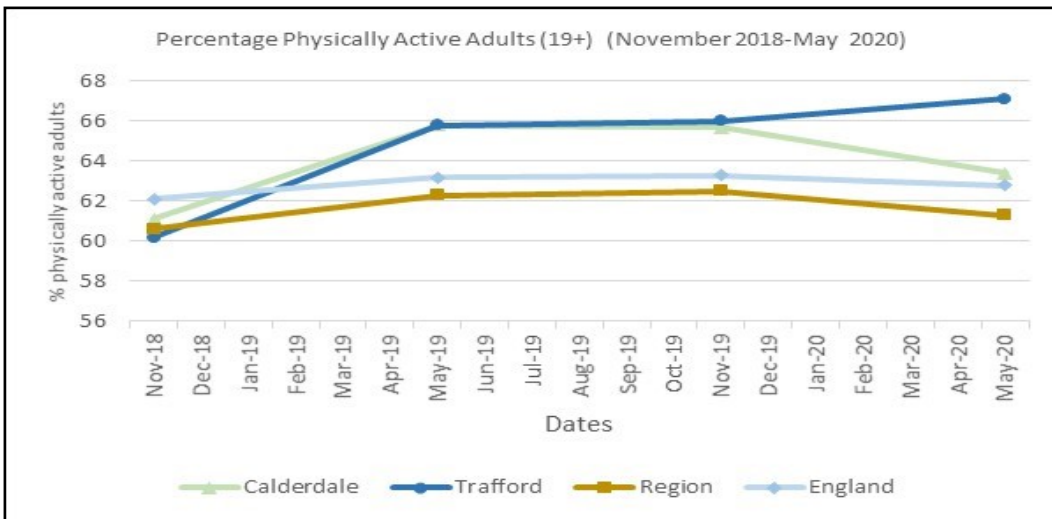
**Which Northern Boroughs perform best on this measure?** In terms of Employment Rate the highest performing Northern Boroughs are Trafford (80.4) North Tyneside (78.3) and Wigan (78.0) for the 12 months ending June 2020.

**What more needs to happen? What can we learn from the best performing Northern Boroughs?** To continue to lobby for more flexibility within the devolution deal to get a flexible employability package to be delivered locally to meet the needs of the sectors hit the most due to Covid-19.

**What are we doing to improve?**  
 A range of employability activity is being delivered with a sharper focus back on youth unemployment. The Inclusive Economy project in Park and Warley have introduced 1) grants for enterprise & employment and skills development which are now live, totalling £195k, 2) Change programme with 50 internships, 3) A dedicated Employment Support worker for the project area. The Employment Hub has bid for 2 more workers to build capacity, and the Inspire project is now underway to support people with multiple barriers. Kick start is being developed with 3 intermediaries registering their support for local businesses and young people.

**What evidence is there that actions are having an impact?**  
 The furlough scheme known as the job retention scheme has been extended to continue the coverage of 80% of the staff wages and this will be reviewed after the national lock down is removed. WYCA are developing a package of support to look at recovery work regionally to a value of £46.6 million which may top up any Tier 3 activity as well as offer more strategic support for growth and new start ups.

**TOG feedback:** This is an area of concern and priority for the Council given the obvious impact on the wellbeing and life opportunities for all our residents . We view this issue as one of reducing inequalities. By tackling economic inequality, this will act as a foundation and enabler of work to address other inequalities. Where there are specific vulnerable groups such as those evidenced by youth unemployment, we will develop specific actions and policies to address this.



Data—Sport England, Active Lives Survey—latest May 2019 to May 2020

### What is the story the data is telling us?

After rising strongly in 2016-2019, the percentage of physically active adults fell from 66.4% to 63.4% in the year to May 2020, mainly between November 2019 and May 2020. Trafford is the highest ranked Northern Borough, increasing from 65.8% in May 2019 to 67.1% in May 2020. Whilst not quite yet a statistically significant change (1.3% increase), a continuation of this trend would quickly approach that threshold.

Discussion with Trafford highlighted significantly lower socio-economic deprivation, Trafford’s access to additional funding (the GM-move pilot) and outreach by ‘big name’ clubs as significant differences.

Inactive adults rose slightly by 0.3% to 23.7% in the year to May 2020, maintaining 3rd rank among the Northern Boroughs. Most adults no longer active are now ‘fairly active’, which rose by 2.2% to 13.2%. It is notable that the time period covered by this data overlaps with the start of lockdown restrictions.

### Which Northern Boroughs perform best on this measure?

Calderdale is currently ranked 3rd against North Boroughs for adults that are physically active at (63.4%). The best performing boroughs are Trafford (67.1) and North Tyneside (64.0%).

### What are we doing to improve?

#### **Embedding Physical Activity into Health and Social Care**

##### **Moving Medicine Programme**

Programme established to train health and social care professionals on how to have better conversations about physical activity with patients and clients. 35 individuals from across a wide range of health and social care pathways have registered for the programme and training.

**Social care:** Physical activity integrated and embedded as part of the social care wellbeing plan. Motivation to Move programme developed for care homes.

**Calderdale & Huddersfield Foundation Trust (CHFT):** Active Hospital lead appointed; managed and hosted by CHFT. Leading on strengthening policies and best practice for embedding physical activity in the Hospital system, including: Physical activity integrated into the falls prevention pathway .

**South West Yorkshire Partnership Foundation Trust( SWYPFT):** Appointed Active SWYPFT lead, managed and hosted by SWYPFT. Leading on strengthening and implementing policies and best practice for embedding physical activity into Mental Health pathways.

#### **Embedding Physical Activity into the Voluntary and Community sector**

**Move the Calderdale Way:** worked with the voluntary sector (VSI Alliance) to develop and deliver an event to engage voluntary and community organisations and their members in a month long physical activity challenge. More than 80 organisations and 2000 people took part. Formal evaluation being undertaken to identify the wider outcomes.

**Family Support service:** Service undertaking design thinking training. 14 staff from the service to help families in receipt of the service to be more active.

### What evidence is there that actions are having an impact?

We are seeing organisations and services across the health and social care, voluntary and community and workplace systems integrating and embedding physical activity within their day to day delivery. Through this we are creating the conditions in communities where people are receiving more support and encouragement to be physically active. This support and encouragement is known to help increase individual feelings of motivation and capability which are key factors in being physically active.

### What more needs to happen? What can we learn from the best performing Northern Boroughs?

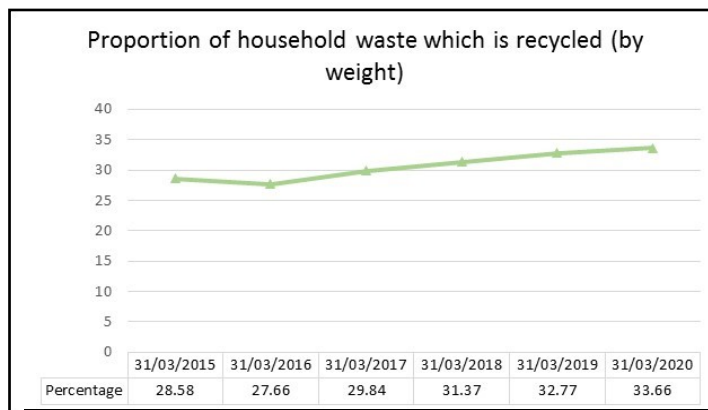
Our approach is to focus on embedding physical activity into the following ten system areas: Health and Social care, Voluntary and community sector, Workplaces, Local Residents, Education establishments, Parks and Open Spaces, Transport and Active Travel, Planning, Sport and Leisure. By doing this we will create the conditions in communities that provide individuals with the motivation, capability and opportunity they need to be physically active.

### TOG feedback:

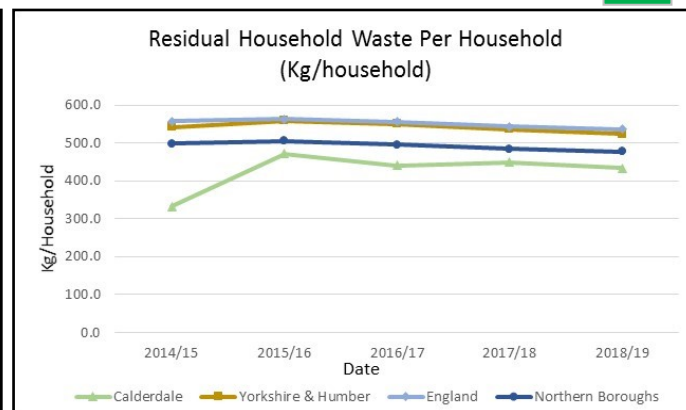
Issues of inequality have increased during the pandemic in respect of our residents physical activity. Senior management across the council will review this and we will look to work via capital/regeneration schemes and community safety initiatives to enable people to be more active.



**Data— Calderdale Waste Management Service—**  
year on year to March 2020



**Data— Calderdale Waste Management Service—**  
year on year to March 2020



**Data—Defra - latest April 2018 to March 2019**

**What is the story the data is telling us?**  
Latest data shows that Calderdale’s performance has improved against the three corporately monitored Waste measures. We have seen continuous improvement for the last 4 years for Food Waste Collections with a year on year increase also being seen in the proportion of household waste which is recycled (kerbside collections). This is having a positive effect with reduced amounts of household waste being sent to landfill. The 2018/19 data release for the amount of Residual household waste per household shows that we are continually performing better than regional, national and Northern Borough comparator groups with less waste being collected per household that is not sent for reuse, recycling or composting.

**Which Northern Boroughs perform best on this measure?**  
Calderdale is currently ranked 7th against Northern Boroughs for the Residual house waste per household measure with a result of 434 Kg/household for 2018/19. The best performing boroughs are Stockport (317), Tameside (320.6) and Trafford (326.1) kg/household respectively. It is noticeable however that those Authorities ranked above are Waste Collection Authorities with no Disposal responsibilities—which means waste from their relevant HWRC’s is recorded by the County Councils. For information, excluding HWRC’s from our figures would recalculate performance to 332 kg/household.

**What more needs to happen? What can we learn from the best performing Northern Boroughs?**  
Many of the better performing boroughs have more restrictions on residual waste—either through three weekly collections or smaller wheeled bins, both of which would reduce waste and increase recycling.

**What are we doing to improve?**  
The work of both the Waste Management team along with Suez continues to encourage residents to recycle more. Recent projects have focussed on reducing the amount of waste collected by removing any additional bins that residents may have and also following up reports of households with excess waste. This all contributes to the reduction of waste and increases in recycling and food waste.

**What evidence is there that actions are having an impact?**  
Waste performance based on latest available and confirmed datasets has shown continued improvement, with decreases in residual waste per household and waste to landfill whilst recycling and food waste tonnages have both increased.  
  
The current pandemic has impacted on performance and we are likely to see a decrease in waste/recycling performance post pandemic recovery (to be reported via 2020/21 data). With any changes to future waste service delivery as part of the budget process, then the potential implications on performance of these options will be considered and need to be understood.

**TOG feedback:**  
The positive and sustained performance in this area is welcome and noted.