

CORPORATE PERFORMANCE REPORT 2017/18

Calderdale Council has performed well in 2017/18. We know this because we measure ourselves on 78 key performance indicators. They provide us with evidence of how well we are doing against our own ambitions, and against other local authorities; nationally, regionally, statistically, and across northern boroughs. This helps us to celebrate and learn from success and best practice, and identify where we can improve. Where we are able to compare to last year, 64% of these indicators have maintained or improved performance. You can see how we are performing throughout the year at

<https://opendata.calderdale.gov.uk/extensions/council-performance-overview/council-performance-overview.html>

We have an aspiration to be the **Best Borough in the North**, and are extremely proud to be achieving **top quartile** performance in many areas, and rank **5th out of 20** northern boroughs for our super key performance indicators (15 indicators which are aligned to our priorities and have the biggest impact on citizens). 80% of these indicators have maintained or improved performance on last year.

GROW THE ECONOMY We are an enterprising borough, with a high employment rate of 76.2%, and a real focus on skills and growing talent. This year has seen the opening of the Piece Hall, a new Central library and renovations to the Square Chapel and Industrial Museum. This has enhanced our heritage and arts offer, and created a dramatic increase in footfall in Halifax Town Centre and the visitor economy, which has risen by 11% and supports thousands of jobs. The new library is already having a major impact and the number of children's books issued was over three times the number from the previous year. The digital skill level of our citizens, and staff, is vital to support technological advancement, and we are pleased to see the high level of broadband coverage and take up.

REDUCE INEQUALITY As in previous years we are committed to helping the people of Calderdale become more active, and benefit from improved health and wellbeing. We are very excited to be one of 12 local delivery pilots for Sport England, with a huge financial boost to help us make Calderdale the most active borough in the North by 2021. We are very proud of our distinctive and unique landscape, parks and open spaces, and continue to offer inclusive activities so that everyone can participate. We know the importance of a good education, and we have one of the highest take up rates of early education in the country, with a very high proportion of providers rated good or outstanding by OFSTED. We have some excellent schools, and key stage attainment continues to improve at twice the pace of the national rate. We take our corporate parenting responsibility very seriously, and as a result of continued focus on permanence for looked after children, and our investment in early intervention, we are seeing some excellent results particularly in the time it takes for children to become adopted. We have improved choice and independence for our more vulnerable residents, and now have one of the lowest rates of care home placements for older people.

BUILD A SUSTAINABLE FUTURE The winter weather created some challenges, but we spread 31,000 tonnes of grit on our road network to keep the borough moving. We have spent £19m on a number of major capital schemes improving our transport and flood infrastructure, and grants to over 1350 homes and 590 businesses are helping them to prepare and build resilience for flooding in the future. Over the next three years we intend to spend somewhere in the region of £75m on capital projects for roads, street lighting and flood defence. The kindness and resilience of the borough is reflected in the thousands of volunteering hours given across hundreds of community projects.

We are not complacent, and continue to set challenging targets to improve our services and the outcomes for citizens, whilst still maintaining a balanced financial position. We are committed to working with partners to address crime and anti-social behaviour, improve our environment and street scene, and will introduce an integrated care model; that cares for people and ensures unnecessary admission to hospital is avoided, and discharge from hospital is safe and swift. We are very excited about the planned developments on the Northgate site, and the creation of a brand new sixth form college in the town centre.