Corporate Performance Report Q1 2025/26

Summary

This report provides a performance update for Quarter 1/End of June 2025/26 reporting year.

During this reporting period, there have been data releases for the following Super Key Performance Indicators (SKPIs):

- **Claimant Count** — The latest data release, June 2025, shows 5,670 people claiming unemployment related benefits, equating to 4.4% of residents (aged 16-64) which is in line with the regional average of 4.3%. This shows a similar position to the previous quarter's data (5,740 claimants).

- **Youth Unemployment** — As at June 2025, 8.4% (1,210) of 18-24 year olds were claiming unemployment benefits which shows no significant change from March 2025. Calderdale's proportion remains higher than regional and national comparators (6% and 5.5% respectively).

- **Per Capita CO_2 emissions** — The latest data shows that estimated CO_2 emissions per capita decreased from 4.67 4.5 (tCO_2e) between 2022 and 2023. Current performance remains better than regional and national averages, 6 and 4.8 respectively. The latest data release ranks Calderdale 8th against statistical neighbours.

- **Amount spent in the local area as a result of Tourism** – This measure is a new SKPI for 2025/26. The latest data continues to show the value of the visitor economy in Calderdale increasing year on year having risen from £516.58 million in 2022 to £649.65 million in 2024.

- **Gender pay gap for the authority (mean)** – This measure is a new SKPI for 2025/26. The data as at 31/3/2024 shows Calderdale's mean gender pay gap as -1.3% against a result of -0.4 as at 31/3/2023. Calderdale performs favourably against West Yorkshire authorities. Further data on this and the Ethnicity pay gap can be found in the Gender pay gap reports.

- **Ethnicity pay gap for the authority (mean)** – This measure is a new SKPI for 2025/26. The data as at 31/3/2024 shows Calderdale mean ethnicity pay gap as 1.80 against a result of 0.70 as at 31/3/2023.

- **Total core spending power per dwelling** – This measure is a new SKPI for 2025/26. Data for 2024/25 shows a result of 2,241 per dwelling, an increase from the previous year's result of 2,086.

The following exception reports are tabled in this report:

- Adult Social Care Referral Timeliness
- Children’s Social Care Referrals
- Visitor Economy

Statistical Neighbour Ranking											CIPFA & DFE Ranking Annual Corporate Performance 2024-25		
Priority	**SKPI**	**What Does Good Performance Equal**	**Score - Latest Data Release**	**Period**	**Score - Previous Data Release**	**Period**	**Performance Trend**	**Latest Rank In Comparator Group**	**Comparator Group**	**Top 3 Performing Statistical Neighbours**	**Latest Rank In Comparator Group**	**Comparator Group**	**Top 3 Performing Statistical Neighbours**
Reducing Inequalities	Healthy life expectancy at birth (Males)	High	61.9	2021-23	60.4	2020-22	Improving	4/16	CIPFA Nearest Neighbours	Warrington (63.4%) Swindon (62.2%) Calderdale (62.0%)	11/16	CIPFA Nearest Neighbours	Stockport (65.1) Bury (63.4) Dudley (62.9)
	Healthy life expectancy at birth (Females)	High	63.2	2021-23	60.9	2020-22	Improving	2/16	CIPFA Nearest Neighbours	Warrington (64.3%) Calderdale (63.2%) Stockport (63.1%)	2/16	CIPFA Nearest Neighbours	Medway (63.6) Calderdale (63.4) Dudley (62.7)
	Percentage of physically active adults	High	65.6%	November 2023/24	67.0%	November 2022/23	Worsening	3/16	CIPFA Nearest Neighbours	Bury (66.4%) Stockport (66.1%) Calderdale (65.6%)	1/16	CIPFA Nearest Neighbours	Calderdale (67%) Warrington (65.7%) Darlington (64.5%)
	Prevalence of Healthy Weight in Reception children	High	77.4%	2023/24	79.4%	2022/23	Worsening	5/11	DfE Statistical Neighbours	Bournemouth, Christchurch & Poole (78.5%) Devon (78.3%) Stockport (78.3%)	3/11	DfE Statistical Neighbours	Bury (77.9%) Leeds (77.5%) Calderdale (77.2%)
	Prevalence of Healthy Weight in Year 6 children	High	61.3%	2023/24	60.6%	2022/23	Improving	10/11	DfE Statistical Neighbours	Isle of Wight (68.8%) East Sussex (68.0%) Devon (67.3%)	8/11	DfE Statistical Neighbours	Derbyshire (64.6%) Lancashire (63.1%) Darlington (63.0%)
	Proportion of older people in receipt of long term adult social care (65+)	Low	3.53%	2023/24	3.65%	2022/23	Improving	6/16	CIPFA Nearest Neighbours	North Lincolnshire (2.81%) North N'hamtonshire (2.91%) Darlington (3.17%)	6/16	CIPFA Nearest Neighbours	North Lincolnshire (2.81%) North Northamptonshire (2.92%) Darlington (3.17%)
	Percentage achieving a good level of development in the Foundation Stage Profile	High	67.1%	2023/24	67.1%	2023/24	Improving	8/11	DfE Statistical Neighbours	Bournemouth, Christchurch & Poole (70.0%) Northumberland (69.2%) Devon (69.0%)	3/11	DfE Statistical Neighbours	Stockton on Tees (70.1%) Nottinghamshire (67.7%) Calderdale (67.1%)
	RQF level 4+, aged 16 to 64	High	36.3	2024	44.7	2023	Worsening	11/16	CIPFA Nearest Neighbours	Bury (54.8) Stockport (52.2) Swindon (47.3)	10/16	CIPFA Nearest Neighbours	Bury (55.2%) St Helens (42.1%) Warrington (41.1%)
	Average Progress 8 score per pupil	High	0.02	2024	-0.03	2023	Improving	5/11	DfE Statistical Neighbours	Bournemouth, Christchurch & Poole (0.18) Leeds (0.10) Stockport (0.09)	4/11	DfE Statistical Neighbours	Leeds (0.12) Kirklees (0.11) Nottinghamshire (-0.01)
	Percentage of people who received short term services, who previously were not receiving services, requiring no ongoing support	High	88.5%	2023/24	87.0%	2022/23	Improving	5/16	CIPFA Nearest Neighbours	Rotherham (93.7%) Stockport (91.2%) Darlington (90.1%)	N/A		

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Thriving Towns and Places	Median gross weekly pay (resident)	High	685.1	2024	621.5	2023	Improving	8/16	CIPFA Nearest Neighbours	Stockport (764) Medway (754.6) Warrington (739.2)	7/16	CIPFA Nearest Neighbours	Warrington (739.2) North Northamptonshire (703.1) North Lincolnshire (700.5)
	Claimant Count (*benchmarking uses the proportion rather than number)	Low	5670	Jun-25	5740	Mar-25	Improving	15/16	CIPFA Nearest Neighbours	Warrington (2.7) Stockport (3) Barnsley (3.3)	12/16	CIPFA Nearest Neighbours	Warrington (2.7%) North Northamptonshire (3.5%) North Lincolnshire (3.7%)
	Youth unemployment	Low	8.4%	Jun-25	8.6%	Mar-25	Improving	15/16	CIPFA Nearest Neighbours	Warrington (5.1) Swindon / Stockport (5.7)	13/16	CIPFA Nearest Neighbours	Warrington (5.4%) North Northamptonshire (6.3%) Telford & Wrekin (6.5%)
	Business Survival Rates (3 years)	High	59.8	2023	55.3	2022	Improving	1/16	CIPFA Nearest Neighbours	Calderdale (59.8 Stockport (59.6) Darlington (58.6)	1/16	CIPFA Nearest Neighbours	Calderdale (59.8) Darlington (58.6) Stockton-on-Tees (58.4)
	Housing delivery test % of deliverable assessed housing requirement delivery over a rolling 3 year period – over 75%	High	77%	2023	78%	2022	Plateaued	12/16	CIPFA Nearest Neighbours	Darlington (362) Telford and Wrekin (327) Doncaster (227)	13/15	CIPFA Nearest Neighbours	Darlington (362%) Telford & Wrekin (327%) Doncaster (227%)
	Amount spent in the local area as a result of Tourism (£ millions)	High	650	2024	600	2023	Improving				**N/A**		
	Neighbourhood Crime	Low	2581	In the 12 months to March 2023	2431	In the 12 months to March 2022	Worsening		Policing and Crime WYCA	*Calderdale 12.4 West Yorkshire 14.4 England and Wales 12.7		Policing and Crime WYCA	*Calderdale 12.4 West Yorkshire 14.4 England and Wales 12.7
	Domestic Abuse - Repeat Victims	Low	42.6%	In the 12 months to March 2024					Policing and Crime WYCA	Comparators available Q2 2025/26		Policing and Crime WYCA	Comparators available Q2 2025/26

Statistical Neighbour Ranking											CIPFA & DFE Ranking Annual Corporate Performance 2024-25		
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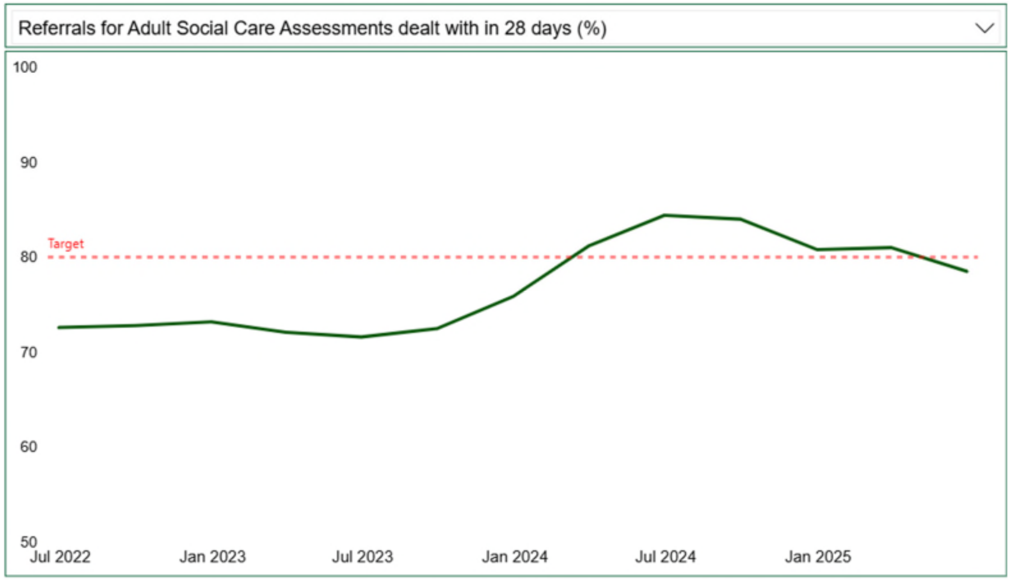
Climate Action	Household waste recycling rate	High	41	2023/24	46.8	2022/23	Worsening	12/16	CIPFA Nearest Neighbours	Stockport (60) Bury/Wigan (51.5) Tameside (50)	N/A		
	Principal roads where maintenance should be considered	Low	4	2023/24	2	2022/23	Worsening	8/15	CIPFA Nearest Neighbours	Warrington (1) Wigan / Medway (2)	9/15	CIPFA Nearest Neighbours	Stockton-on-Tees/Halton/ Warrington (1) Wigan (2)
	Per capita CO2 emissions in the area	Low	4.5	2023	4.7	2022	Improving	8/16	CIPFA Nearest Neighbours	Medway (1) Tameside (2) Stockport/Wigan (3)	4/16	CIPFA Nearest Neighbours	Tameside (3.6) Wigan (3.8) Kirklees (4.1)
Sustainable and Effective Council	Total core spending power per dwelling	High	2,241.17	2024/25	2,086.57	2023/24	Improving	10/16	CIPFA Nearest Neighbours	St Helens (2449.12) Tameside (2435.31) Rotherham (2409.31)	N/A		
	Gender pay gap measure	Low	-1.3	31/03/2024	-0.4	31/03/2023	Improving	3/16	CIPFA Nearest Neighbours	Swindon (-3.0) Wigan (-2.1) Calderdale (-1.3)	N/A		
	Ethnicity pay gap measure	Low	1.8	31/03/2024	0.7	31/03/2023	Worsening				N/A		

RAG Thresholds

CIPFA (16)	DfE (11)
1-4 Green	1-3 Green
5-8 Amber 9-12 Amber	4-6 Amber 7-9 Amber
13-16 Red	10-11 Red

Referrals for Adult Social Care dealt with in 28 days — 2025/25 Q1



What is the story the data is telling us?

This measure tracks the proportion of referrals to adult social care, where the individual did not have a long term service at the time, that are concluded within 28 days. Our target for this measure in 2025/26 is 80%.

The chart above shows the performance trend for this measure over the last three years. Each point on the chart shows data for the proceeding 12 month period. The chart shows stable performance, just above 70% in both 2022 and 2023, before a period of improvement in the first half of 2024, reaching 84.4% by June. Since then, performance has declined in three of the four subsequent periods, with 78.5% in June 2025, falling below target.

This is an internal measure, there is no national data to compare our performance against. This may change soon, as further data is shared from the Client Level Data collection.

What are we doing to improve?

We changed our pathway in June 2024 and introduced the Link into Calderdale (LinC) team. Since then, all new people approaching adult social care who require more input than Gateway can provide, are referred to LinC. The team provide guidance and assistance to people who may meet the Care Act eligibility for care and support, and also those who may not but who require information, advice, guidance and support (for example to connect with community and universal services) to prevent, reduce or delay the need for statutory services as required in the Care Act. LinC will work with people for up to 6 weeks if necessary. In the last year, LinC completed work with no requirement for ongoing support for 83% of the people they saw.

In March this year, 41 people were transferred from the Learning Disability and Neurodiversity waiting list to LinC, with long waiting times attached.

In June this year, our Sensory team actioned a number of referrals which had long waiting times. This impacted on the overall waiting times for the directorate in quarter one.

What evidence is there that actions are having an impact?

LinC currently have **73** cases awaiting action, **8** of which are high priority (**35** since beginning of July).

Evidence shows that overall, the response to referral since the introduction of LinC has improved and that waiting times are significantly less than previously, and the back log of cases has also reduced significantly.

What more needs to happen?

Review of the referrals has identified that some of the high priority cases need to be dealt with on the duty function of Gateway and this is now being put into place. In addition, referrals linked to safeguarding cases (e.g. where support is required) are high priority and discussion are taking place as to how these can be actioned more appropriately.

Referrals into LinC should be for initial conversations to determine what is required, however 33 of the outstanding 73 referrals have been raised as assessments. Further work will continue with Gateway and Safeguarding to rectify this.

More reablement intervention is needed which would reduce the number of inappropriate referrals. Gateway skills are being developed to achieve good referral to reablement when appropriate.

OPF feedback

Support planned deep dive and management actions to bring about improvements

Referrals to Children's Social Care per 10,000 under 18 year olds 2025/25 Q1

six monthly rolling averages

What is the story the data is telling us?

The rising trend in referrals was discussed in the May 2025 OPF but is considered again as the rising trend is continuing. The rate of referrals has increased from 456 per 10,000 under 18 year olds in 2023/24 to 608 in the six months to the end of Q1. The rolling six-monthly averages show a clear rising trend over the past year to above the most recent national average of 518 (from 2023/24). It was also above the old Statistical Neighbour group average of 575 but is close to the new SN group average of 612.

The provisional annual figure for 2024/25 as a whole is 592, also above the most recent national average but just below the new SN average. It is above the green and amber targets of 562 and 582 respectively.

The rising trend in referrals reflects an ongoing increase in contacts at the 'front door', which exceeded 11,000 for the six months to 30th June, a 26.7% increase from the same period in 2024. This is similarly influencing a moderate increase in several other indicators of children's social care activity such as assessment rates and the rate of Section 47s and to a lesser extent the number Child Protection Plans as a result.

What are we doing to improve?

- We provide clear guidance on threshold for referrals (Continuum of Need) and offer feedback on the outcome of referrals, including what alternative support may be available.
- We provide training to professionals who frequently work with children (i.e. education and health) on how to identify and respond to potential safeguarding concern, including how to make appropriate and good quality referrals.
- We offer access to consultation and advice for professionals who are unsure whether to make a referral. The referrer can speak to our EH Advice and Guidance Workers or Education Co-ordinator from MAST who can help them to navigate complex situations and make informed decision.
- We foster strong collaboration with other agencies and organizations that work with children and families to improve the effectiveness of referrals and support services.
- We have strengthened our EH services offer by employing two EH Advice and Guidance Workers, as well as 3 FGC workers, in order to provide appropriate support to families before issues escalate to the point of requiring a formal referral to CYPS.

- We are undertaking a focused piece of work, where a briefing report will be produced in August, to seek to understand the rise in contacts and any themes, patterns and learning to be taken from this.
- We are currently preparing for a MAST health check, by external colleagues, in order to gain a sense as to the functionality and strengths of the MAST.

What evidence is there that actions are having an impact?

- The referrals have increased over the past 6 months, however, also the number of calls to EH Advice and Guidance Workers has increased.

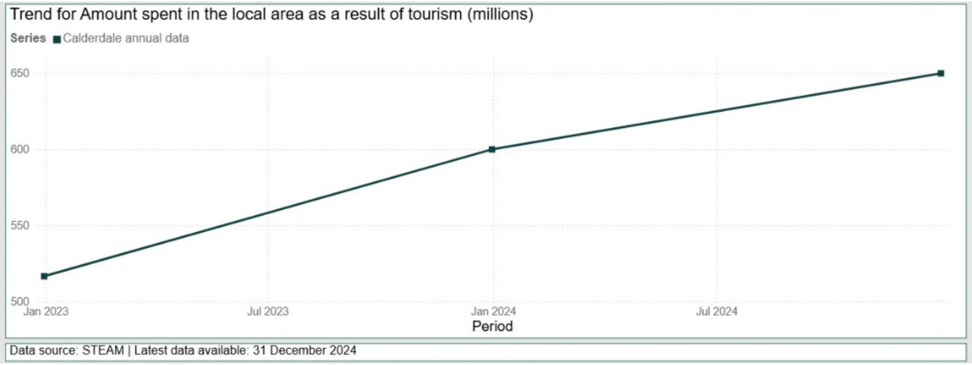
What more needs to happen?

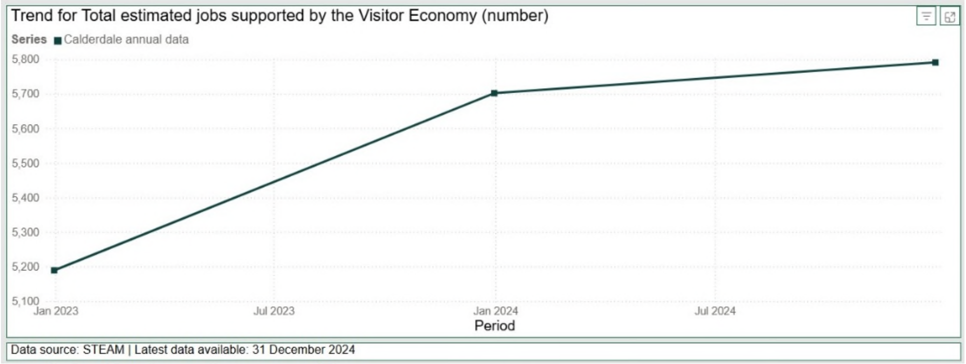
- We need to improve and strengthen universal services offer across Calderdale.
- We need to increase public awareness (i.e. via Public Awareness Campaign) of the types of support available and how to access it, encouraging families to seek help early on.
- We need to expand provision of tailored support to families who are in need in order to address the root causes of potential harm.
- We are currently exploring underlying factors that are contributing to increased contacts and referrals, such as domestic abuse, cost of living crisis, alcohol and substance misuse and inadequate MH service provision both for children and their parents/carers. We are also exploring as to whether there is any other way of recording the information on our electronic system rather that opening up the contact.

OPF feedback

Support the health checks and will feed back in future reviews.

Visitor Economy Year 2024





What is the story the data is telling us?

The latest data continues to show the value of the visitor economy in Calderdale increasing year on year having risen from £516.58 million in 2022 to £649.65 million in 2024. The value is determined by direct spend to businesses and the multiplier effect (secondary spend and supply chain activity).

Tourism related employment has increased from 5,189 in 2022 to 5,791 in 2024. Of these, 4,113 are directly supported by tourism and 1,668 are indirectly supported.

In 2024 our local growth in value slightly outpaced the West Yorkshire average (8%), while our visitor growth, up 3.7% from 2023, also exceeded the regional average (3.1%). However, employment growth locally was slightly more modest compared with the rest of West Yorkshire.

Calderdale is seeing good growth across all key indicators, with recreation spend growing at a particularly strong pace. Day visitors currently represent 92% of all visitors to Calderdale.

Calderdale's growth as a visitor destination is thanks in part to its many events and attractions. They are powerful economic drivers and bring in thousands of people to the borough each year. Eureka! is currently number four on Visit England's top fifteen of most visited bookable attractions in West Yorkshire and Shibden Hall is number eleven. The Piece Hall events attracted over 170,000 visitors in 2024 and other events like the Brighouse 1940s, Halifax Show and the Handmade Parade in Hebden Bridge all have thousands of visitors.

Importantly, our growth trends are aligned with, and in some cases exceeding, regional and national averages.

NB: The data from these indicators is taken from a new baseline using the 'STEAM' report for Calderdale (from 2022), instead of the 'Cambridge' model used previously. Calderdale, along with the other West Yorkshire Local Authority partners that comprise the West Yorkshire Local Visitor Economy Partnership (WY LVEP), have all moved to using the STEAM model since the LVEP's launch. Further analysis and data is published on Calderdale DataWorks here.

What are we doing to improve?

In line with Calderdale's Visitor Economy Strategy objectives:

To develop our product and places - Continue working with our tourism businesses and attractions through tourism working groups, to develop experiences and implement new tourism products like the Wainhouse Tower visits and Market Food tours.

To build on our nature and outdoors offer, we have been working with Active Calderdale to enhance infrastructure and to improve digital wayfinding and recently launched the Calderdale Way Arts Project. We also leveraged a significant proportion of the UKSPF Rural Fund to help develop rural tourism businesses.

Calderdale is leading on filming work at a West Yorkshire level and we are collaborating with Screen Yorkshire to create film friendly and business support packages.

To increase awareness and appeal - We continue to lead on West Yorkshire-wide campaigns via the Local Visitor Economy Partnership and have developed a number of themed itineraries, supported by a weekly 'what's on' in Calderdale to increase engagement.

We maximised visibility of CultureDale and Bradford City of Culture 2025 and continue to work on joint media campaigns and host influencer events, working with the Business Improvement Districts (BIDs), business forums and other groups, to promote the towns individual offers.

To manage the environment – We will continue our work with the Climate and Environment team to explore the potential for green accreditation for businesses. Learning from other 'Visits' such as the Malverns to develop a green mark scheme and encourage environmentally conscious travel.

Work with the Local Visitor Economy Partnership to grow accessible tourism West Yorkshire wide, through accessible audits for businesses and have produced digital access guides for heritage site tours.

Working with Northern Rail and Community Rail Partnership we are working on projects designed to promote sustainable travel.

What evidence is there that actions are having an impact?

- Year-on-year increase in visitor numbers and visitor days in Calderdale.
- Year-on-year increase of economic impact of the visitor economy in Calderdale (£649.65 million in 2024).
- Year-on-year increase in direct and total employment in the visitor economy.
- Successful joint working with West Yorkshire Local Visitor Economy Partnership in the 'Marketing,' 'Accessibility & Inclusion' and 'Filming' working groups. Calderdale is well-represented on the Local Visitor Economy Partnership board.
- An increase in followers across social media channels.
- Web analytics show VisitCalderdale.com has a global audience and is being well used by visitors, who particularly engage with the 'what's on' information provided.

What more needs to happen?

Focusing on collaboration, growing the industry and sustainability:

Roll out the tourism group work first piloted in Todmorden, across Calderdale.

Continue working via the West Yorkshire Local Visitor Economy Partnership, with industry partners such as VisitEngland, VisitBritain and the Yorkshire Tourism initiative on joint projects and promotional

campaigns, as well as supporting research into potential new legislation re short term tenancy lets.
Further development of VisitCalderdale.com to improve its overall accessibility and specifically its walking and cycling content.

Grow Visit Calderdale social media channels to increase engagement with visitors, local businesses and event organisers.

Ongoing development of the Film Calderdale brand and website in order to promote screen tourism and encourage more filming in Calderdale.

Bring back tours of the 'Streets in the Sky' above Halifax Borough Market once the building work at the market is complete.

Continued support for cultural and heritage by working with cultural services and our heritage partners across Calderdale to ensure the legacy of the CultureDale brand.

Look for more opportunities to generate more income.

Continue to work with partners through the Inclusive Economy Board to support business development, job creation and skills training in both the tourism and the creative sectors.

Continued work with partners such as local disability access forums, Visits Unlimited, VisitBritain and AccessAble to better understand, gather and present useful information for residents and visitors to Calderdale and West Yorkshire with accessibility requirements.

Continue work with key partners locally and regionally to focus on our environmental goals. Ensuring that the work we do to promote Calderdale as a visitor destination has a positive impact on the people that live here.

OPF feedback

Good new story, how this supports employment and good partnership working across council and with partners.