

CALDERDALE COUNCIL PERFORMANCE 2023 SUMMARY

As we approach the final year of our Vision 2024, we as a council continue to be committed to deliver our services effectively, within budget and to do this by focusing on our three priorities to improve the outcomes for all our residents in relation to strong and resilient towns, reducing inequalities, and our climate emergency response.

This year we have continued to feel the effects of the global economic and political events in recent years, most notably issues that remain in the post pandemic era and the ongoing economic impacts on global supply chains and energy prices caused by the war in Ukraine.

It is therefore important to reflect in this context on how well we have performed in meeting these pressures. More importantly it serves as a baseline to inform where our areas of focus must be to address new and emerging challenges going forward and what improvements we can identify to our approach to help inform this work in the future

This is a summary of our confirmed performance during the period **1st April 2022 to 31st March 2023**.

We measure the performance of the council on approximately a hundred key performance indicators which provide us with evidence of how well we are doing against our own ambitions, and against other local authorities of similar size and demography.

We treat a selection of these as super key performance indicators (SKPI) as they have the biggest impact on the people of Calderdale and are aligned to our priorities. For the last 12 months across our 21 SKPI's over half of these indicators are ranked within the top/second quartile against other councils when measured against via the CIPFA standards/benchmarking group

A few of the notable areas where our performance has and does make a difference to local people have included.

- Caring for our most vulnerable and elderly residents and ensuring they remain active and independent in their own homes is a key priority for us. This year we have seen two consecutive years of improvement in our performance which enables us to be assured on **numbers of residents (aged 65+) when discharged from hospital** are supported and enabled for them to still be at home 91 days after discharge and into our reablement / rehabilitation services. Our performance in the most recent year was our best performance to date, and saw us perform above regional and national averages for the first time.
- The health and wellbeing of all our residents is of course a focus for us. The monitoring of **physical activity and inactivity in adults and children** is an important indicator as part of a healthier lifestyle. This year we have seen the prevalence of healthy weight amongst our reception age children perform significantly higher than the national average (ranked 18th highest in the country and 1st amongst our CIPFA neighbours).
- We are already leading the way on **renewable energy** in Calderdale, with the biggest growth of any West Yorkshire authority over the past seven years. As recognised by the West Yorkshire Combined Authority, 78% of electricity generated from onshore wind came from Calderdale in 2022 (WYCA Climate, Energy and Environment Committee).

Areas of the council which experienced challenging performance during 2022/23 and will benefit from further support going forward include.

- We remain committed to ensure we take action to tackle poverty and inequalities made worse by the impact of the current cost of living crisis. We know there has been a significant increase in people needing support with problem debt, and this is having an impact on their health and wellbeing. **Healthy life expectancy** is shorter in some of our most deprived wards, and the number of people in temporary accommodation has trebled since 2019. There has also been a recent increase in the rate of youth unemployment across our borough and an associated increase in numbers of people claiming unemployment related benefits, reflected both regionally and nationally.

We are taking action therefore, to tackle poverty and inequalities, overseen by our Anti-Poverty Partnership and reporting publicly to Cabinet. We have established a [Cost of Living](#) Board to join up our work and will continue to target our support towards those who face the most disadvantage and discrimination. We will continue to focus on prevention and building resilience, working with the public, private and voluntary sectors through our [Anti-Poverty](#) Action Plan.

- We are aware of known challenges with housing sufficiency and the **delivery of new homes**. With the recent adoption of our Local Plan however, we are hopeful and energised about the future for Calderdale. Our ambitions for the Local Plan are not only housing specific, but also to serve as a catalyst for wider employment and economic growth opportunities for the next decade and to harness the potential of our market towns.
- Finally, we know that we have a unique landscape and diverse mix of rural and urban environments for residents to live and work in and for our visitors to enjoy all year round. We must therefore continue to protect these environments and ensure they are clean, safe, and welcoming for all. We will therefore work with our communities, and partners to ensure issues of litter and detritus are tackled and our parks, green spaces and night time economy continue to remain safe and welcoming environments for all to enjoy.

In this context of continuous improvement, we have faced these challenges as a Council at the same time with continued pressure on Council services and the health and care system, workforce challenges and the ongoing impact of the climate crisis. Even in this context, during 2022/23 we can reflect and be assured that we have achieved a great deal. This is not just anecdotal and can be evidenced, in how we have performed well against our local and comparable CIPFA neighbouring authorities. It should also be acknowledged that our performance and ability to influence these in many areas is underpinned by other external factors and/or collaboration with other partner agencies at a local and/or regional level.

Incorporating this performance strategy, [The Corporate Plan](#), which sets out our strategic way forward, aims to take our distinctiveness, talent, enterprise, kindness, and resilience to the next level. Our 3 priorities and the 12 deliverables are:

Reducing Inequalities	Strong Thriving Towns and Place	Climate Action
Cost Of Living Crisis	Local Plan	Climate Action Plan
Adult Social Care Reform	Environmental Blight	Waste & Recycling
Suicide Prevention	Town Deal	Flood Resilience
Social Value Charter	Major Highways & Infrastructure Projects	Digital & Customer Service

The further evidence of our achievements and progress in 2022/23 can be seen by the external and independent recognition of this as recorded in the recent [Corporate Peer Challenge](#) review in February 2023.

We are not complacent however and remain committed to delivering against the priorities which will make a significant impact and improvement to all our residents' lives, now and in the future. In particular, areas to improve the health, wellbeing (including economic/employment) through growth and investment across our Borough which will benefit all our residents. We will continue to give specific focus on targeting support for some of our most vulnerable residents affected by the ongoing impact of the cost-of-living crisis and affordability challenges for basic essentials and energy needs.

[Full Council Performance Overview](#)