



CORPORATE PERFORMANCE REPORT 2015/16

Calderdale Council has had a good year in 2015/16. We know this because we measure ourselves on Key Performance Indicators (KPIs) which provide us with evidence of how well we are performing against priority outcomes. Wherever possible, we measure ourselves against other local authorities, either in the region, or across the country if the makeup of the borough is similar to ours. This helps us to celebrate and learn from success, and identify where we need to improve. 25 of our measures are called Super Key Performance Indicators (SKPIs) because they have the biggest impact on our citizens.

During the year 67% of our SKPIs had improved performance, these are;

Percentage of Safeguarding referrals dealt within timescales

Apprenticeship starts

Standard score and percentage inequality gap in achievement across all the Early Learning Goals

Number of children looked after per 10,000 under 18 population

Percentage of looked after children with 3 or more placements in a year

Average time between a child entering care and moving in with adoptive family for children who have been adopted (days)

Percentage who feel that people from different backgrounds get on well together

Number of people assisted to improve independence in their own homes

Number of dog fouling complaints received by the Council each month

Excess weight in 4-5 year olds/10-11 year olds (overweight and obese)

Alcohol-harm related hospital admission rates per 100,000

Hospital admissions as a result of self-harm (10-24 years)

Of all the other KPIs, 50% had improved, 9% sustained static performance and performance declined for 28%. For the remaining 13% of KPIs the end of year result is delayed and will be reported when available.

The poster picks out a few highlights for us and some areas where we would like to get even better. We have a really strong volunteering network in Calderdale, which support our museums and galleries, and which came out in force following the Boxing Day floods. We are doing really well at reducing the amount of landfill waste by almost half, and trying to increase the amount we recycle. To support children and families in greatest need we have worked very hard at early intervention to reduce the number of children who have to come into care, and those that do have a settled and permanent placement and / or go on to good outcomes with a new family. We are committed to reducing inequalities and particularly in health so we have a number of initiatives to get Calderdale moving more, tackle excess weight, and support people to stop smoking. We are really pleased how residents have embraced new ways to work with us, and now collect more council tax and business rates than ever before online. This is against a backdrop of severe financial cuts in local government and the reduction in staff we are able to employ to carry out this work.

Next year, 2016/17, we will track progress against

- Our aspiration "Calderdale –The Best Borough in the North"
- Our three key priorities; Grow the Economy, Reduce Inequalities and Modernise the Council
- Our seven change programmes; Prosperous Towns, Strong Communities, Commercialisation, Early Intervention & Prevention, Future Council, Demand Management, Active Borough, XXXX
- Our major capital and ICT projects

For further information about performance at Calderdale Council please contact the Performance & Business Intelligence Team at performance.businessintelligence@calderdale.gov.uk or ring Claire Broadbent on 01422 392752