

**BE THE BEST BOROUGH IN THE NORTH**

**2019/20 End of June  
Corporate Performance Report**

## Summary

This report provides a performance update for Quarter 1 of the 2019/20 reporting year. The 15 Super Key Performance Indicators (SKPIs) are reported along with Northern Borough rankings. Calderdale is currently 5th overall against the 20 Northern Boroughs.

During this reporting period, there have been data releases for 3 quarterly SKPIs:

- **Total Crime** - The levels of crime for Quarter 1 remains high with over 6150 reported incidents, however this is slightly down compared with the same point last year.
- **Adult Social Care** - The percentage of 65 years and over population in receipt of long term adult health and social care support has dropped slightly to 3.8% (Quarter 1), however this figure continues to fluctuate between 3.8 and 4.8%.
- **Employment Rate** - The latest data release for employment rate (Quarter 4 2018/19) saw a slight decrease from Quarter 3 (77% to 75.7%). This slight decrease currently ranks us 4th against the boroughs in the north.

During this reporting period, there have been data releases for 2 of the 15 annual SKPIs:

- **NVQ 4+** -The latest data release (34.8% for 2018) shows static performance against this indicator with a slight increase from 2017 (34.1%) with the ranking against the boroughs in the north moving to 5th placing us in top quartile.
- **Physical Activity** - The latest released figures for Calderdale published by Public Health (2017/18) show a marked improvement in the Activity levels of residents. Calderdale is now ranked 1<sup>st</sup> across the Northern Boroughs. Active Calderdale are also processing the results of the Active Lives Survey which should provide us with a more accurate picture of activity across Calderdale.

From the wider basket of Key Performance Indicators, please note the following exceptions/baseline reports;

- Page 4 [Long term stability of placements for Children Looked After](#)
- Page 5 [Care Home Admissions \(All Age Groups\)](#)
- Page 6 [Feeling Safe in Calderdale](#)
- Page 7 [Inequality Gap in achievement at age 19](#)
- Page 8 [Eligible 2 year olds benefiting from funded early education](#)

## BE THE BEST BOROUGH IN THE NORTH

Priority	SKPI	What Does Good Performance Equal	Latest Score	Average	Previous Boroughs in the North Ranking (20)	Latest Boroughs in the North Ranking (20)	Ranking Trend	Top Performing 3 Boroughs in the North
Reduce Inequalities	Life Expectancy (Males) (2015-17)	High	78.6	78.1	4	4	↔	Trafford (79.9) Stockport (79.9) Sefton (78.7)
	Life Expectancy (Females) (2015-17)	High	82.1	81.7	4	5	↓	Trafford (83.7) Stockport (83.3) Kirklees (82.5)
	Percentage of physically active and inactive adults - active adults (2017/18) *	High	68.4	62	5	1	↑	Calderdale (68.4) Stockport (68.3) Trafford (67.2)
	Proportion of older people in receipt of long term adult social care (65+) (Q1 2019/20) (Benchmarking 2017/18) **	Low	3.8	4.71	4	4	↔	Wirral (3.47) Trafford (3.59) Wigan (3.66)
	Percentage achieving a good level of development (Foundation Stage Profile) (2018)	High	70	69.8	13	10	↑	Trafford (75.3) Rotherham (73.1) North Tyneside (72.8)
	Total Crimes (Q1 2019/20) (annual benchmarking per 1000 population 2018/19) **	Low	6150		16	16	↔	Wirral (63.87) Sefton (64.04) Knowsley (65.59)
Grow the Economy	Average Progress 8 score per pupil (2018)	High	0.06	-0.18	4	2	↑	Trafford (0.22) Calderdale (0.06) Wirral (0.04)
	NVQ level 4+, aged 16 to 64 (2018) *	High	34.8	31.3	6	5	↑	Trafford (49.5) Stockport (41.3) Bury (38.4)
	Median gross weekly pay (2018)	High	534.6	523.1	10	6	↑	Trafford (648) Stockport (574.5) Sefton (550.3)
	Employment Rate (Q4 2018/19) **	High	75.7	73.4	2	4	↓	Stockport (79.2) Trafford (77) Wirral (76.2)
	Percentage of Adults in Calderdale with Digital Skills (2017/18)	High	77	77	8	4	↑	Trafford/Bury/Stockport (78)
Build a Sustainable Future	Number of new dwellings completed as a percentage of total dwellings in Calderdale (2017/18)	High	0.2	0.5	17	18	↓	Barnsley (1.0) Doncaster (0.8) Knowsley (0.7)
	Principal roads where maintenance should be considered (2017/18)	Low	4	3	11	14	↓	Knowsley/South Tyneside/ Gateshead/Wirral(1)
	Fraction of mortality attributable to particulate air pollution (2017)	Low	4	4.1	5	7	↓	Gateshead (3.6) North Tyneside (3.7) South Tyneside (3.8)
	Percentage of people satisfied or very satisfied with level of litter in local neighbourhood (Q2 2018/19)	High	47.5	N/A				No comparator data available
	Proportion of residents using parks and green spaces (Q2 2018/19)	High	81.7	N/A				No comparator data available

**Northern Boroughs:** Barnsley, Bolton, Bury, Calderdale, Doncaster, Gateshead, Kirklees, Knowsley, North Tyneside, Oldham, Rochdale, Rotherham, Sefton, South Tyneside, St Helens, Stockport, Tameside, Trafford, Wigan, Wirral

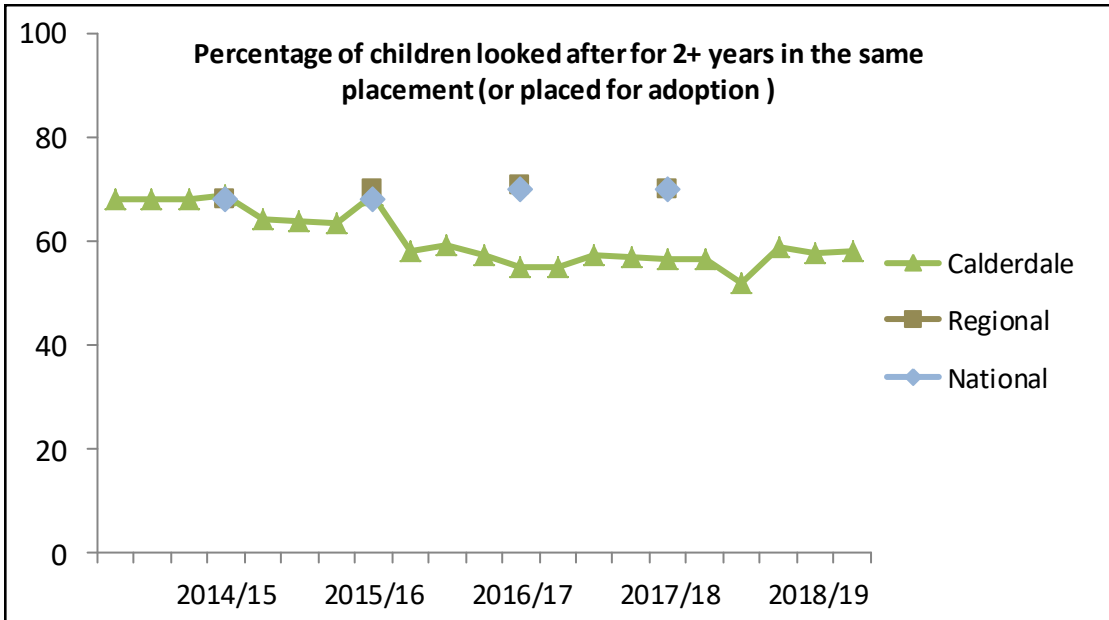
\* Indicators which have had an annual data release

\*\* Indicators which have had a quarterly data release

<span style="display: inline-block; width: 20px; height: 10px; background-color: #008000; margin-right: 5px;"></span> Top quartile	<span style="display: inline-block; width: 20px; height: 10px; background-color: #ff8c00; margin-right: 5px;"></span> Third quartile
<span style="display: inline-block; width: 20px; height: 10px; background-color: #ffff00; margin-right: 5px;"></span> Second quartile	<span style="display: inline-block; width: 20px; height: 10px; background-color: #ff0000; margin-right: 5px;"></span> Fourth quartile

# Long term stability of placements for Children Looked After

Q1 2019-20



### What are we doing to improve?

In October 2018 we reviewed and redesigned our approach to placement support, with multi-agency support spanning children’s social work teams, independent reviewing officers, and foster carer feedback. This process aims to support long term foster placements and provide more effective support to sustain placement stability.

Recruitment of foster carers continues to be a priority; we are working closely with our communications team to rebrand our marketing material to enable us to be an effective competitor with Independent Fostering Agencies. We continue to attend regular monthly recruitment events, supported by our foster carers. We continue to respond to all enquiries from prospective carers within 48 hours, and supervising social workers continue to assess all applicants, ensuring quality and consistency across the service.

### What evidence is there that actions are having an impact?

In 2017/18 21 young people who were in long term placements experienced a disruption, reducing to 11 in 2018/19 and only 1 in the first four months of 2019-20. In 2017/18 we approved 4 new fostering households, and as a result of the recruitment drive and review of our approach to recruitment in 2018/19 we approved 13 new fostering households. In 2019/20 our aim is to approve a further 15 households.

### What is the story the data is telling us?

Long term placement stability is a major factor in the wellbeing of looked after children; this indicator tracks the percentage of children who have been in care for at least 2.5 years who have stayed in one placement for at least the last 2 years (discounting moves to adoptive placements). This is an area of interest to us as well as nationally; the Children’s Commissioner’s annual Stability Index tracks placement, school and social worker moves to better understand children’s experiences. While regional pressures exist, particularly around availability of suitable placements, Calderdale’s performance in this area has tracked below comparator averages for the last three years.

There has been a reduction in breakdowns of long term placements for our children which is positive. We have recruited more foster carers and they receive therapeutic advice and support from the service. Alongside these trends, we note a rising volume of looked after children overall both locally and regionally; locally this is largely accommodated by an increase in foster care placements within the Borough’s boundary. The council has also invested in more residential provision to return children to Calderdale where they can be in contact with their families, friends and local schools. This helps to reduce placement breakdown with better outcomes.

### What more needs to happen?

Placement sufficiency is critical, and still a challenge. We need to continue recruiting new carers, particularly targeting experienced carers to support a reduction in residential placements (where fostering could be an alternative). We need to review our budget for experienced foster carers to ensure sufficiency.

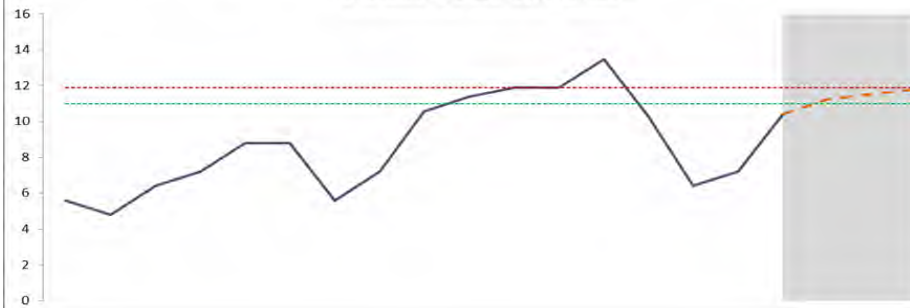
Placement support is our other key focus area. We want to consider how we can extend our in-house placement support to placements provided by Independent Fostering Agencies. The ‘Staying Close’ unit next to one of the children’s homes will better support young people to independence.

### Corporate Leadership Team Response

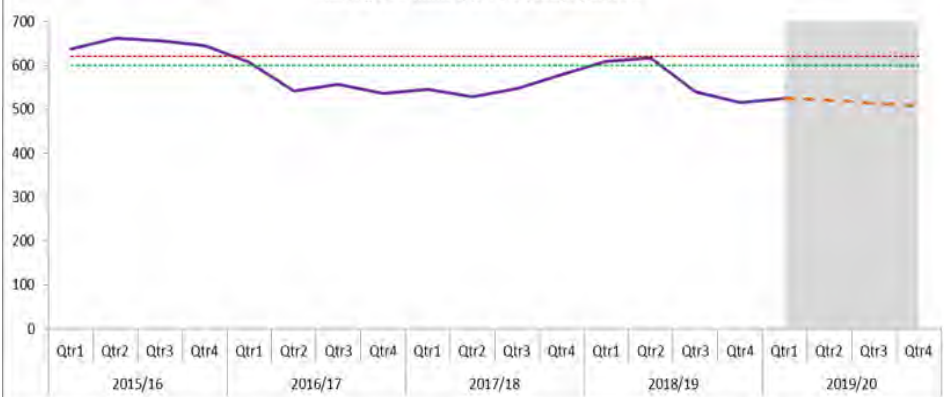
We are committed to establishing stability for our looked after children and young people. There are some really positive reasons for placement moves including children returning home or moving into adulthood / independence. We perform well for short term stability, stable school placements, and consistent social workers. There is a national shortage of placements, which does limit our options, though we are successfully increasing the number of foster carers and residential provision in Calderdale. To improve longer term stability we will target extra and early support to foster carers when placements are challenging. We will do more analysis on placement breakdowns, and look at the practice of the best performing comparable authorities. The work to bring young people back into the Borough in new residential placements may impact negatively on this indicator in the short term.



Long-term support needs of younger adults (18-64) met by admission to residential and nursing care homes, per 100,000 population



Long-term support needs of older adults (aged 65 years and over) met by admission to residential and nursing care homes, per 100,000 population



— Long Term Support needs    — Projection    - - - - Target    - - - - Intervention Level

### What is data is telling us?

This measure is part of the Adult Social Care Outcomes Framework (ASCOF), looking at permanent placements made in the previous 12 months per 100,000 population. The rate dropped in 2018/19 and whilst it started to rise in Quarter 4, this was due to a data quality exercise. It is predicted that the figure will plateau for the rest of the year. Calderdale are a top performer for both 18-64 and 65+, ranking both 6th and 3rd respectively in the Best Borough in the North Rankings.

**18-64 Placements:** A rate of 10.4 equates to 13 placements, as we are only dealing with a small number of placements, slight changes can cause greater volatility in the reporting of this figure.

**65+ Placements:** A rate of 524.5 equates to 146 placements, these numbers have significantly reduced since Quarter 1 of 2018/19.

Social and Health Care services are becoming more efficient at being able to keep people over 65 in their preferred residence. Overall this performance is very positive; however the next step will be to monitor the cost of achieving this. When monitoring the total weekly commissioned Home Care hours, the figure has more than doubled since the same point last year. Therefore the success in one is starting to place pressure on others, managing that effectively will be a crucial challenge.

### What are we doing to improve?

Social and health care services look at community based support for people aged 18-64 wherever possible and residential placements are only used where they offer specialist support that cannot be provided in a community package. Placements are also reviewed on a regular basis to ensure people can move on from residential placements to their own tenancies with the correct support.

Adopting a Home first approach - by increasing the support available in the community and providing support at home. Enhanced Approved Provide list with access to Rapid response in place. All Home care calls are a minimum of 30 minutes which allows for personalised care and support being delivered.

Care Act assessments focusing on what people are able to do (strength based approach)

Developing good quality housing options that support younger adults with a range of support and mobility needs to reduce the demand for residential care. Regional work across the Transforming Care Partnership to develop specialised housing and support options to support people to step down from hospital or external residential care.

### What evidence is there that actions are having an impact?

- Significant increase in Home care packages being commissioned and delivered
- Rationalisation of local provision with some Care Homes closing as demand reduces.
- Increase in supported living options including those offering specialist support both within Learning Disabilities (LD) and Mental Health (MH) (18-64).
- A reduction in young people attending residential colleges and remaining in Calderdale with a better local community offer (18-64).
- A comprehensive range of community services enabling people to remain with family where appropriate (18-64).

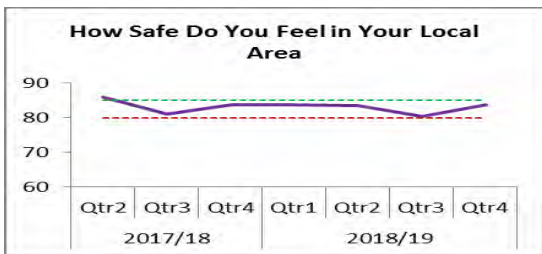
### What more needs to happen?

- Continue to embed the 'strength based approach' with assessments for social care.
- Focus on remaining nursing and residential care homes ensuring high quality residential/nursing care.
- Care Homes rated GOOD and OUTSTANDING to share good practice across the sector.
- Continued review of 18-64 residential accommodation e.g. Mayfield House with the provision of supported accommodation as an alternative.
- Review of out of area placements and best use of supported living vacancies in Calderdale.
- Review of MH pathway and increased community options for rehabilitation.

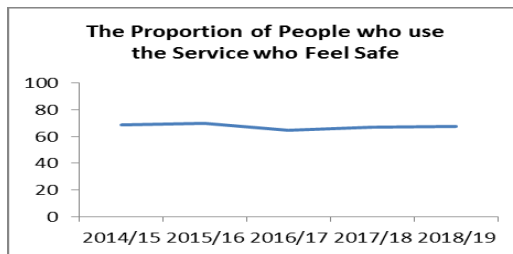
Placement demand is increasing for residential care with nursing as customers needs no longer able to be met in the home environment, therefore demand management will become crucial moving forward.

### Corporate Leadership Team Response

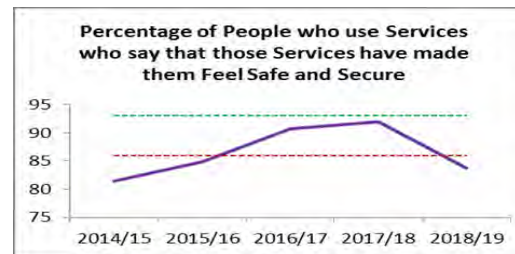
We are very pleased to note good performance in this area, and hear of the positive outcomes for adults with long term support needs. There are now more attractive propositions to meet the longer term needs of younger adults, including safe independent living options, our 5 day offer and SEND support. Our support to reduce the length of hospital stays and effecting safe and swift hospital discharge is delivering more positive outcomes, and relieving pressure in the health service, but does impact upon on our budget.



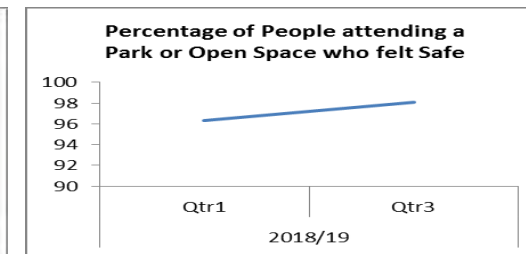
Source: Police Crime Commission, Your Views Survey



Source: Calderdale Council, Adult Social Care Survey



Source: Calderdale Council, Adult Social Care Survey



Source: Calderdale Council, Parks and Open Spaces Survey

## Introduction

Neighbourhood safety is strongly linked to health and wellbeing - if someone lives in a neighbourhood which is perceived as being unsafe, this results in higher levels of adverse mental and physical health (Zuberi, 2016). Furthermore feeling unsafe can lead to limited personal freedom, social isolation and lack of trust (Shuval et al., 2012). Therefore monitoring and understanding the perception of safety across Calderdale is crucial if we want to truly establish a sense of place and achieve our Vision 2024 objectives.

As a Council we are uniquely positioned to collate our residents perception of safety from a variety of different sources, whilst using a number of different levers in order to positively influence our communities perception of safety.

## What does the data say?

The Electronic Health Needs Assessment (eHNA) is completed by Primary and Secondary School Pupils and gains an overview of the health and wellbeing of children and young people in Calderdale. The 2019 figures suggests that 46% Secondary School Pupils feel safe in the area that they live (down from 55% in 2018). Knives, Gangs, Drug Dealing and Robberies were the highest reported concerns for students that led to them feeling unsafe. In addition the Strengths and Difficulties Questionnaire (SDQ) which indicates the perception of safety from some of our most vulnerable children and young people is declining.

The "Your Neighbourhood, Your Communities" conducted last year found that 20% of residents felt less safe now than they did 12 months ago, this was primarily due to the fear of Burglaries, Speeding and the levels of litter.

The Road Safety Consultation found that only 41.8% of residents feel safe driving on Calderdale Roads, 35.5% of people feel unsafe. What's more of those who cycle on Calderdale roads only 18% feel safe, whilst 53% feel unsafe. A stark statistic when the Councils ambition is for modal shift toward more sustainable travel.

The Police Survey reports that the perception of safety in Calderdale remains relatively high, so much so it has the highest reported levels of safety across the West Yorkshire Region. However there is a downward trend in Calderdale, something that may be triggered as a consequence of the continued increase in crime.

The Adults Social Care Survey (ASCS) reports a lower level of feeling safe in Calderdale than the Police survey. Further analysis into this suggests that the majority of users accessing Social Care, reside within areas that have higher levels of crime and deprivation, both of which may result in a lower level of perceived safety.

Unfortunately both the Council and Police surveys are not representative of Calderdale's demographic. As a result it is hard to say whether this is a true reflection of the state of Calderdale. The Council is aware of this and continues to try and engage those who aren't represented.

## What are we doing to improve?

The Council is continually working to improve safety within Calderdale. It has tabled Crime at the Transformation Overview Group on numerous occasions in order to influence decision making at the highest level. We work collaboratively with other Authorities and organisations to tackle problems in the most effective way.

The new enforcement structure is bolstering its operations whilst the Neighbourhood team continues to engage with local communities to gain a greater understanding of where residents underlying concerns lie. 20mph zones have been introduced across Calderdale in an effort to improve air quality and reduce fatal accidents on our roads.

Operation Hawmill is a joint ongoing operation across the Community Safety Partnership (CSP) that is particularly focussed on road safety and has been very successful.

Purple Flag status has been achieved and maintained within Halifax Town, with Street Angels continuing to support in the area.

## What more can be done?

Further work with the CSP to improve its visibility and awareness amongst the communities of Calderdale. In our Air Quality Strategy we talk about the need to make bold planning decisions, whether that is for Garden Suburbs or new infrastructure, the Council plays a key role in designing out crime and designing in more active and healthy places.

## Corporate Leadership Team Response

We take this report very seriously as it highlights areas of concern for citizens. We will request that the Community Safety Partnership undertake some specific focused work on the fear of crime, and with schools to address carrying weapons as a form of self defence. We will seek to give citizens reassurance and information on staying safe.

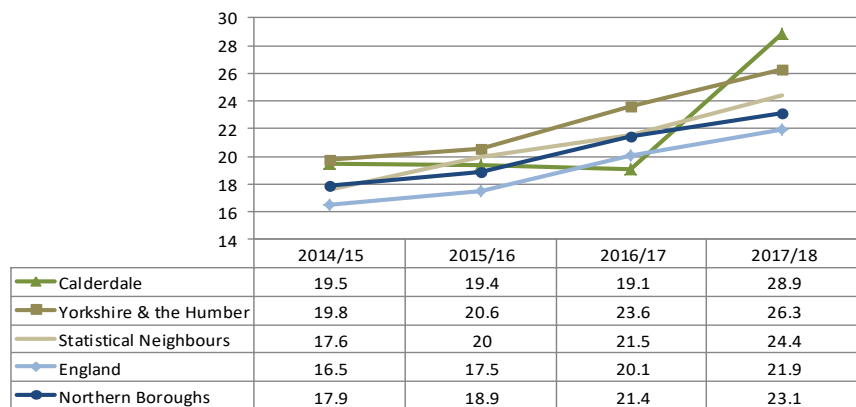


# Inequality gap in achievement at age 19

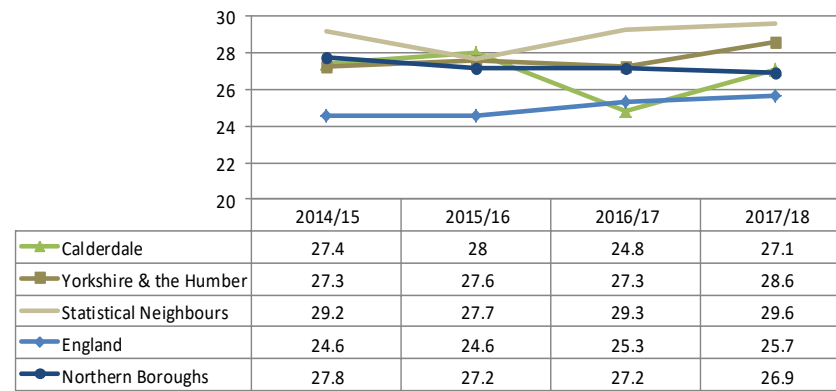
2017/18



**Inequality gap in the achievement of a Level 2 qualification by the age of 19**



**Inequality gap in the achievement of a Level 3 qualification by the age of 19**



## What is the story the data is telling us?

The proportion of young people achieving a Level 2 qualification by the age of 19 in Calderdale decreased from 85.5% in 2016/17 to 83.5% for 2017/18 which mirrors national and comparator performance. The percentage of young people achieving a Level 3 qualification also saw a slight drop (60.8% in 2016/17 to 59.0% in 2017/18), our performance against these two indicators remaining above national and comparator averages. The inequality gap indicators above measure the gap in the percentage attainment between individuals who were eligible and claiming free school meals (FSM) at the age of 16 who turned 19 during the year and have passed the Level 2/3 thresholds respectively, against those not eligible for FSM. The latest data releases show the percentage of FSM pupils achieving Level 2 by 19 decreasing from 68.8% in 2016/17 to 58.2% in 2017/18 (125 to 114) and those achieving Level 3 decreasing from 39.1% in 2016/17 to 35.3% in 2017/18 (128 to 114).

Data from the [Department for Education \(DfE\)](#) also shows decreases in the achievement of Level 2 and 3 qualifications for pupils with a statement of SEN or Education Health Care (EHC) plan.

The impact of radical qualification and funding reforms has had a disproportionate impact on disadvantaged students and those with Special Educational Needs & Disability (SEND). Many providers have moved away from delivery of vocational study programmes and there is little opportunity for Level 2 and Level 3 apprenticeships; a national picture which is especially true in Calderdale.

## What are we doing to improve?

The majority of Post-16 work is contracted to Calderdale & Kirklees Careers. Their advisors work in schools in providing Careers, Education, Information, Advice & Guidance (CEIAG) and also directly with young people not in education, employment or training (NEETS) to improve outcomes. They work with other agencies including Youth Justice, Pathway Team, Housing and Branching Out. More vulnerable students, including disadvantaged and SEND, tend to be NEET than other groups. Support for schools is provided through a Post-16 Network led by School Effectiveness and provision will be further improved with the opening of the Northgate centre. Work has started to provide a more strategic approach through joint work of School Effectiveness, Business & Employment Hub, WY Combined Authority and Aspire-igen.

## What more needs to happen?

- Develop a Post-16 strand to the Mind the Gap strategy to reduce inequality gaps.
- Identify increased alternative learning opportunities and training providers.
- Liaise with Trinity Academy Halifax, Rastrick Academy & partners on the Post-16 provision at Northgate site.
- Develop collaborative work between strategic partners in Post-16 provision.

## Corporate Leadership Team Response

We have high aspirations for all Calderdale citizens and want to support the most vulnerable to achieve their potential. A co-ordinated approach by School Effectiveness and Business & Employment Skills colleagues will ensure a focus on reducing the inequality gap. We will examine our commissioned arrangements to ensure they are meeting needs, and will monitor our progress in this area.

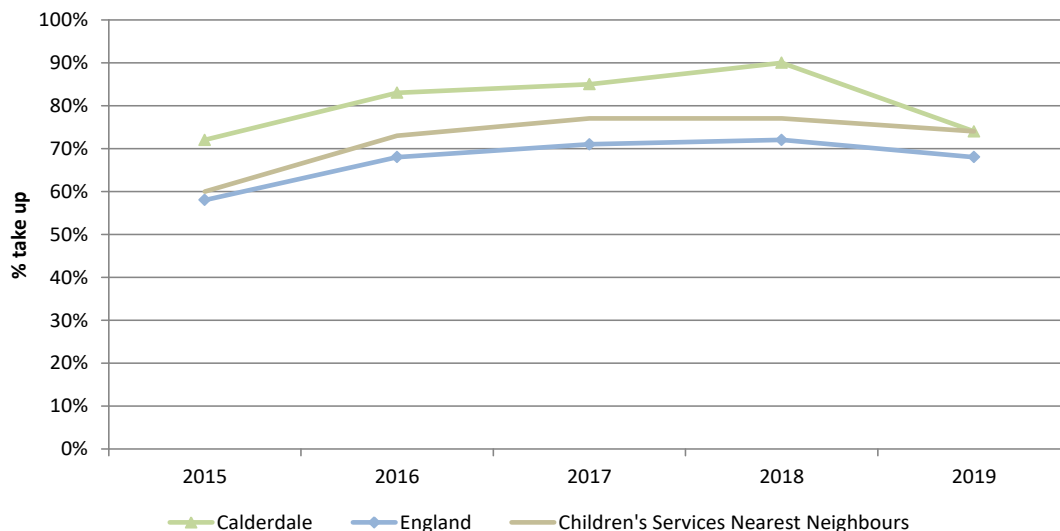
# Eligible 2 year olds benefiting from funded early education

2019



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Eligible 2 year olds benefiting from early education funding



## What is the story the data is telling us?

Using a January snapshot, the Department for Education (DfE) publishes annual data on the proportion of eligible 2 year olds who are benefiting from some funded early education. (The funded offer is 15 hours of early education for the most disadvantaged children). Calderdale has historically been successful in achieving high take up rates among local 2 year old children, consistently outperforming England and comparator averages. However in 2019 take up dropped considerably, to 74% from 90% in the previous year. There has also been a less marked decline across England and comparators. [Analysis](#) from the DfE states that the main driver for the drop in take-up rates is the decrease in the number of children benefiting. Indeed in Calderdale the number of 2 year olds benefiting has dropped 94, from 870 in 2018 to 776 in 2019.

There is no corresponding declining trend in the funded 15 hours of early education take up by 3 and 4 year olds. This remains extremely high in Calderdale and above England and comparator averages. However, it may be relevant that the extended offer of 30 hours funded childcare for working parents began in September 2017. According to the DfE [estimates](#), 1570 children took up a 30 hour place in Calderdale during the Summer 2018 term. By the Summer 2019 term this had risen to 1790 children.

## What are we doing to improve?

A targeted mail-shot marketing campaign using a 'Golden Ticket' approach to notify parents of the entitlement and encourage them to register for a place was launched in June 2019 for the Autumn Term intake.

A termly analysis of the market shift in all of the funded early education entitlements is available on request.

## What evidence is there that actions are having an impact?

It is too early to state any evidence or impact of the new marketing campaign. Data for the Autumn Term will not be available until December 2019.

There is no evidence of any under supply of places for two year olds and so the Local Authority continues to meet its sufficiency duty. There are no recorded complaints about lack of places from parents.

## What more needs to happen?

There will be a continued focus on improving the take up rate with a social media campaign launching in Autumn 2019.

The annual Childcare Sufficiency Assessment will determine if there are any areas of under supply. We will continue to monitor the impact of the 30 hours childcare entitlement.

We will continue to issue lists of eligible children to our Children's Centre partners to further target those families who have yet to take up a place.

## Corporate Leadership Response

Whilst the needs of children and parental choice will always be paramount, we encourage the take up of early education to support children's development, particularly with speech and language. We are keen to support an inclusive economy giving parents access to employment and learning opportunities. We will communication and outreach is stepped up, particularly in more deprived areas of Calderdale.