

CALDERDALE COUNCIL PERFORMANCE 2018/19 SUMMARY

We have an aspiration to be the **Best Borough in the North**, and are extremely proud to be achieving top quartile performance in many areas, and rank 5th out of 20 northern boroughs.

As a result, Calderdale Council has performed well in 2018/19. We know this because we measure ourselves on around 90 key performance indicators which provide us with evidence of how well we are doing against our own ambitions, and against other local authorities. This helps us to celebrate and learn from success, and identify where we need to improve. 15 of our indicators are called super key performance indicators (SKPIs), because they have the biggest impact on citizens, and are aligned to our priorities;

GROW THE ECONOMY	REDUCE INEQUALITY	BUILD A SUSTAINABLE FUTURE
Secondary School educational attainment Workforce skills - NVQ Level 4+ Digital skills Median gross weekly pay Employment rate	Life expectancy Physically active Older people accessing social care School readiness Crime	New dwellings Road maintenance Air quality Litter Parks & green spaces

In addition, this year, we have identified some key indicators of success which will help us to understand and measure our progress against **Vision 2024** for Calderdale – these include business start-up and survival, school readiness, educational attainment, the value of our tourist economy, air quality and physical activity, amongst others. Not everything can be measured in numbers, and our **citizen's perception** of our place, and our progress towards this shared vision is equally important. This shared vision with our partners in the public, private and voluntary sector is examined and progressed at our annual assembly **We are Calderdale**

As part of our wider commitment to transparency and an ambition to be open by default, we publish quarterly updates to show how we are doing against the SKPIs, Vision indicators and the wider basket of key performance indicators. We also publish an interactive dashboard which allows you to look at our performance over time, and compared to others. These can be found on our open data platform, **Calderdale DataWorks**. For our SKPIs 87% of these indicators are either on or near target.

Achievements

Calderdale is seeing real growth with the number of small and medium sized enterprises up 4.8% between 2014/15 and 2017/18, around a thousand creative businesses and three year survival rates at 62.6% up 0.4%. Leeds Beckett University Business centre is now home to many start-ups and in collaboration with the Council offers support to businesses with planning, marketing, legal advice and digital shift. The employment rate in Calderdale is 77% up 0.8% on the same period last year, which places us 2nd out of the 20 northern boroughs with weekly pay higher than the regional and northern borough averages.

Secondary educational attainment has improved this year and we are now above national, regional, and northern borough performance. We are seeing a reduction in the number of permanent exclusions.

77% of adults in Calderdale have basic digital skills; which remains consistent and is in line with the regional average and slightly below the national average. Workforce skills on comparable questions in a recent staff survey were consistently above 90%. Take-up of superfast broadband exceeds local and national benchmarks and coverage is now close to target.

Our Children's Social Care Service was recently inspected by OFSTED and achieved good with outstanding features. Ten of our secondary schools/academies and 70 of our primary schools/ academies are rated good or outstanding with 94% of our early years settings rated as good or outstanding.

Calderdale is home to a highly regarded cultural scene with the iconic Piece Hall, Square Chapel, IOU Theatre, Northern Broadsides, and Victoria Theatre providing inclusive access to cultural activity. We have a number of well-established festivals plus the Tour de Yorkshire. The value of the visitor economy in Calderdale continues to increase to an estimated £344m in 2017, trips to Calderdale are up 2% in the last 2 years, close to 6.8m along with an increase in the percentage of the population that are employed as a result of tourism.

We have a distinctive topography with stunning parks and green spaces. In a recent resident survey 82% of respondents had used our parks and green spaces with 88% feeling they helped to make them fit and active. While there 98% felt safe, and 97% would recommend them to others.

A large £150m investment is being used to improve transport and connectivity which will help unlock development potential in Calderdale and result in congestion relief, reduced journey times for general traffic, improved pedestrian/cycle accessibility and a reduction in end-to-end journey times for buses.

Our survey indicates that 50% of people in Calderdale feel their neighbourhood pulls together to improve their area. However, particularly at times of crisis this has been ever increasingly evident when our communities have pulled together to meet specific issues such as flooding impacts. We have supported 1600 homes and 700 businesses with flood resilience grants. We have an estimated 457 incorporated organisations aiming to serve the community with the value of volunteering maybe in the region of £960,000. The Council support small local place based community and voluntary organisations and gave out nearly £160,000 in small and ward forum grants.

73% of respondents to a perception survey think Calderdale is a great place to live

Challenges

One of the most concerning and troubling indicators for us is excess weight and obesity, because of the impact this has on health and wellbeing. We need to harness the power of young people to look at the behaviour changes needed, to have a lifetime impact on their health, mental wellbeing and self-esteem. Our ambition to make Calderdale the most Active Borough sees work continue to progress with schools, clubs, communities, workplaces and care homes to reduce the number of physically inactive people in Calderdale. We are examining the inequalities in healthy life expectancy across different parts of Calderdale.

Whilst educational attainment in the key stages is generally good, the inequality gap continues to widen, meaning young people living in areas of high deprivation are less likely to achieve Early Learning Goals. We are also aware of and will respond to, wider issues within a local and/or national context which can impact poverty and inequality, such as the nature of employment within the economy.

Both locally and nationally we see increasing demand for children services, including numbers of referrals to children's social care, child protection plans and children looked after. This represents a significant budgetary challenge as well as being an indicator of vulnerability in the community. We have identified additional funding to meet current demand for care placements; however we anticipate further increased demand in the coming year. Another key challenge will be to ensure that we continue providing effective Early Intervention services to vulnerable people, and that we target these services as effectively as possible to get good value for money and good outcomes for families.

We have some real challenges with the quality of our housing stock and sufficiency. The delivery of new homes has been below target for some time. Progress around the Local Plan will enable housing delivery to regain momentum by releasing new sites for development and the Council has also been working hard to revitalise the affordable homes programme, with 1,400 affordable homes in the pipeline between 2018 and 2023.

Air quality varies across the Borough. There are areas, particularly associated with busy major roads, where pollution levels are of concern but rural and urban air quality monitoring data shows the typical concentrations away from the road network are well below the annual objective. This agenda is linked to the climate emergency work.

We have some of the most deprived neighbourhoods in the country, the latest data showing that poverty is an issue for 19.4% children 16.4% older people. An Anti-Poverty action plan has been developed which will focus on prevention, intervention and resilience given particular focus to reducing child, fuel and food poverty which have been identified as the key areas of need.

Crime has continued to increase this year with violent crime seeing the most dramatic increase. To combat this, the Police have invested significant resources into developing a Violent Crime profile for Calderdale which was previously only available at a West Yorkshire level. The Calderdale profile will provide greater detail than previously available and will facilitate an intelligence led approach in the form of a partnership reduction plan.